

**RESUME**

**Krishna Arvind Sharma**

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# 

# PERSONAL DETAILS

**NAME :** Krishna Arvind Sharma

**DATE OF BIRTH :** 22 March 1997

**MARITAL STATUS** : Married

**FATHER’S NAME :** Arvind Sharma

**Address –**Chawl No 4 , Room No 5, Vimladevi Ram Raj Pandey Chawl, Asalpha Village, Ghatkopar West, Mumbai, Maharashtra-400084

# Academic Qualification :

* COMPLETED SSC FROM HINDI BAL VIDYA MANDIR
* COMPLETED HSC FROM NATIONAL INSTITUTE OF OPEN SCHOOLING

# Achievements.

. Certificate of Training on International Cuisine conducted by **Godrej Nature Basket**(2017).

. Certificate of recognition as a **Best Cashier** of the years(2017) .

. Certificate of **Employee Of The Month**(2016).

. Certificate of **Star Of The Month**(2021).

. Certificate of **Completion** hassuccessfully completed the 6 months **L.E.A.P** career development

Program- (**Learn .Engage. Align. Propel.** )(2021).

# Experience

* Work as a Customer Service Executive in Godrej Natures Basket for 1.5 year
* Work as a JR Officer in Natures basket for last 1.6 year
* Work as a Logistics Coordinator in Natures Basket for last 2.4 year

**(On time working with Natures Basket As Assistance Department Manager from past 1.2 years)**

* Second in charge of the store.
* Controlling the shrinkage and pilferage of the sections, maintaining the dump value of the sections.
* Working on SAP for STOCK IN HAND, SALE REPORT, Consumption entry and wastage entry into the SAP,
* Working on excel for making report of the department for sale vs Achievement.
* Managing a team of 18 sales executive.
* Deliver excellent service to ensure high levels of customer satisfaction.
* Hands on Experience on SAP MM Module.
* Motivate the sales team to meet sales objectives by training and mentoring Staff,
* Develop and arrange promotional material and in-store displays.
* Achieve audit scores for the cluster.
* Preparing duty roster.
* Peak hour and Festival management.
* Employee engagement and employee motivation.
* Stock Management along with independent decision making on stock rejection.
* Handled the store inventory for 3 stores Powai, Godrej one and Chembur.
* Ensure the store compliance with health and safety regulation.

**STRENGTHS :**

* Smart and hard worker.
* Good decision maker and patience.
* Intend to deliver my best performance every time.

**AREA OF INTEREST :**

* Interacting people.
* Passion of increasing knowledge.

**LANGUAGES KNOWN :**

* English, Hindi, Marathi.

**HOBBIES :**

* Listening Music
* Travelling.

**NATIONALITY :** Indian

Passport NO:-R2707230

**DECLARATION :**

I hereby declare that all the information provided here in are correct to the best of my Knowledge.

**Date :-**

**Thanking you**

# Yours faithfully.

# (Krishna Sharma)