

# W.PAWAN KUMAR

## CUSTOMER SERVICE EXECUTIVE



✉ [w.pavankumar080@gmail.com](mailto:w.pavankumar080@gmail.com)

☎ +971 567864163

📍 AJMAN, UAE

📅 12/09/2000

🚩 INDIAN

👤 SINGLE

♂ MALE

### 👤 PROFILE

Looking forward to build a career in a reputed organization to establish myself as a service professional utilizing my training and skills to ensure that the customers enjoy our service.



### PERSONAL INFORMATION

FATHER NAME :W.DATTATHRI

PASSPORT NUMBER:U8558441

VISA STATUS:VIST VISA

### 🎓 EDUCATION

#### DIPLOMA IN AVIATION, HOSPITALITY & CUSTOMER SERVICE

FRANKFINN INSTITUTE OF AIR HOSTESS TRAINING  
2019 – 2020 | HYDERABAD, INDIA

#### INTERMEDIATE

NARAYANA JUNIOR COLLEGE  
2017 – 2019 | HYDERABAD, INDIA

#### SSC

NAGARJUNA HIGH SCHOOL  
2016 | HYDERABAD, INDIA

### 🧠 SKILLS

- Ability to handle Amadeus Software (Travel Reservation).
- Ability to handle Fidelio Software (Hotel Reservation).
- Ability to handle Microsoft office.
- Ability to handle Adobe Photoshop 7.0.

### 📄 CERTIFICATES

- DIPLOMA IN AVIATION
- FRONT OFFICE
- APPRECIATION CERTIFICATE
- AMADEUS
- NSDC (NATIONAL SKILL DEVELOPMENT)
- INTERMEDIATE
- SSC

### PROFESSIONAL EXPERIENCE

#### FOTE

- Worked in GMR (Rajiv Gandhi International Airport Hyderabad) as FRONT OFFICE TERMINAL EXECUTIVE/PASSENGER SERVICE ASSOCIATE with payroll of OMULLANE MANAGEMENT SOLUTIONS PVT LTD (01st JAN2022 – 30th April2023).

#### GRE

- GUEST RELATION EXECUTIVE | ELLA HOTEL'S HYDERABAD, INDIA(2021 – 2022 )



## LANGUAGES

ENGLISH



HINDI



MARATHI



TELUGU



DEUTSCH

(DEUTSCHLAND)



## INTERESTS

- ♦ Watching Television
- ♦ Listening Music
- ♦ Riding Bikes