



## AJEEB MT

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**Address:** 23 st-Hor Al Anz  
DUBAI , UAE

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### Career Profile

Detail-oriented and dedicated individual with exceptional problem solving technical, and analytical skills searching for an Entry-Level position of IT Support role at a reputed organization.

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### Experience

#### Customer Service Representative – Euro Marketing 2022-2023

- Provided fast and friendly customer support over the phone to customers daily and covered multiple best support services.
- Built and maintained rapport with customers to become a trusted advisor and partner in purchasing decisions.
- Marketed special offers and sales to customers over the phone.
- Provided expert insight and advice on how customers can make technology a part of their everyday life.

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### Training Completed

- Cisco Certified Network Associate (CCNA – Routing and Switching)
- Certified Ethical Hacker (CEH V11)

#### Technical Skills

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- Customer Service
  - Communication
  - Problem Solving
  - Positive Attitude
  - Technical Proficiency
  - Technical Troubleshooting
  - Networking
  - Multitasking
  - PC Skills (OS, WINDOWS, LINUX)
  - Microsoft 365 (Excel, Word)

## Educational Qualification

- **Certified Penetration Tester, 2023**  
Red Team Hacker Academy
- **Bachelor of Computer Application, 2022 – (Pursuing)**  
University of Mysore, Mysore
- **Diploma in Cyber Security, 2022**  
ACTIVOS Solutions Privet Limited, Bangalore
- **Certificate in Ethical Hacking, 2022**  
Avodha Edutech Privet Limited, Ernakulam
- **Higher Secondary Education, 2021**  
General Education Department, Kerala
- **Secondary Education (SSLC), 2018**  
General Education Department, Kerala

## Certifications

- **Certified Penetration Tester: EC Council, 2023**
- **Cisco Certified Support Technician (CCST) - CISCO Networking Academy (Ongoing)**
- **Cyber Security Virtual Experience Program: Mastercard Inc., 2022**
- **FinTech Engineering Virtual Experience: Goldman Sachs, 2022**
- **Cybersecurity and Infrastructure Security Agency (CISA), United States Department of Homeland Security (DHS): 101 Critical Infrastructure Protection Public Version, 2022**

## Personal Details

**Date of Birth:** 28/12/2001  
**Nationality:** Indian  
**Passport Number:** V3812473  
**Marital Status:** Single

**Language Proficiency:**  
☐ English (Proficient)  
☐ Hindi (Intermediate)  
☐ Malayalam (Native)

## Declaration

I, AJEEB MT, hereby declare that all the mentioned statements are true and correct to the best of my knowledge and belief.

**AJEEB MT**  
(25/01/2024)