



Mr. IMNAZ IFTHIKAR

Supervisor / Sales Associate /
Customer Service
(Holder of UAE Driving License)



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Toyota Building, Dubai



Sri Lankan



25/01/1999



Single



Mohamed Imnaz

SKILLS

Sales & Cross Selling

Merchandising

Cashiering Operations

Store Supervising

LANGUAGES

ENGLISH



SINHALA



TAMIL



HINDI



MALAYALAM



ABOUT ME

Myself, I am a motivated individual with over 4 years of experience in various industries with the expertise in Customer service, Supervising, Cashiering, and Merchandising. Recognized for assessing situations and assisting to improve smooth operations and drive customer satisfaction.

Being a Resourceful and well-organized personal, I am looking forwards to secure a responsible career opportunity to fully utilize my abilities, training, and skills, while making a significant contribution to the success of the organization.



EMPLOYMENT HISTORY

Supervisor

Apr 2022 - Present

F Mart Supermarket

- Ensuring customers are attended in a well manner
- Resolving customer complains to ensure service standards and customer satisfaction
- Assisting the team in organizing products in neat and orderly fashion in the shelves
- Establishing strong business relationships with vendors and suppliers
- Maintaining accurate inventory of products to ensure proper ordering and restocking
- Performing daily opening and closing duties and ensuring smooth cashier operations
- Operated Talabat, Noon, Now Now & Insta Shop deliveries ensuring a smooth operations

Cashier

Dec 2019 - Mar 2022

F Mart Supermarket

- Multitasked to ensure fast and efficient checkout experience for customers maintained superior service to all customers by providing a friendly.
- Operating debit and cheque machines
- Receiving payments and issuance of receipts, refunds, credits, credits to customers
- Multitasking to ensure fast and efficient checkout experience for customers
- Coached ten new cashiers in POS System and company basis



EDUCATION

G.C.E Ordinary Level Examination

Year 2015

Hejaaz International School - Mount Lavinia, Sri Lanka

Certificate in Motor Technology

Year 2018

Ceylon German Technical Institute, Sri Lanka