# **MA.THERESA G. VILLAMARTE**

# Secretay cum Sales Coordinator

Contact: +971 50 507 1749 theresavillamarte19@gmail.com

# WORKING EXPERIENCE:

# ILAHUI, DUBAI — SALES SUPERVISOR

#### APRIL 2021 - PRESENT

- Supervise and motivate the sales team to meet targets.
- Set sales targets and monitor performance.
- Address customer concerns and ensure satisfaction.
- Act as a liaison between management and the sales team.
- Ensure pricing is correct, work on store display, coach , train.
- Ensure items are in stock and maintain inventory.

## TRAVEL AND TOURS, PHILIPPINES - Tour Guide / Secretary

#### February 2014 -2019

- Planning and organizing tours
- Arrange transportations, and entry tickets
- Share fascinating stories about landmarks, history and traditions.
- Respond to inquiries and provide travel recommendations.
- Assist in promoting tour packages and special deals.

#### ICOAST, PHILIPPINES — WAREHOUSE STAFF

#### November 2010 - 2013

- Directly responsible for receiving incoming parts from various suppliers.
- In charge of physical counting of all parts received.
- Responsible in the issuance of materials to product line
- Manage stock levels, ensuring accuracy in the inventory.

## EDUCATION:

## SAINT FRANCIS OF ASSISI – COMPUTER SECRETARIAL



# SKILLS ATTRIBUTE:

- Good communication,cus tomer service and relationship – building skills.
- Team working skills
- Organisation and time management
- Attention to details
- Negotiation skills
- Assertiveness
- Tact, discretion and diplomacy

### SKILLS:

- Knowledgeable with latest computer technology
- MS Office
- MS Excel
- Cash Registry/ POS
- SAP