



PERSONAL INFO

DATE OF BIRTH

24th March 1994

AGE

29

GENDER

Male

CIVIL STATUS

Single

NATIONALITY

Sri Lankan

PASSPORT NO

N10186866

CONTACT INFO

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Address

Al Barsha, Dubai

Linkedin

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Language

English

Nipun Gamage

Retail Sales Merchandiser

Highly motivated merchandiser with five years of experience in customer service roles. Possesses a deep understanding of consumer behavior and market trends, allowing for the creation of visually appealing displays that drive product awareness and increase sales. Proven ability to collaborate with cross-functional teams, manage inventory, and provide outstanding customer support. Excels in fast-paced environments and thrives on meeting and exceeding targets.

Experience

2015 - 2018

Dialog Business Services Pvt Ltd (Sri Lanka)

Customer Service Associate

- Handled customer inquiries related to company products and services
- Resolved customer complaints in a professional and timely manner
- Maintained accurate customer records and provided timely updates to clients
- Collaborated with colleagues to improve customer service processes and standards

2018 - 2021

Hemas Holdings PLC (Sri Lanka)

Medical Representative

- Proven sales experience, achieving and exceeding sales targets consistently.
- Built and maintained strong relationships with clients
- Provided detailed information on medical products and answered queries
- Organized and conducted product presentations and events

ACADEMIC QUALIFICATIONS

G.C.E. Ordinary Level Examination

2010

Richmond College Galle Sri Lanka

G.C.E. Advanced Level Examination

2013

Richmond College Galle Sri Lanka

Certificate in Computer Science

2010

NIBM - Sri Lanka

Expertise

- Merchandising Strategies
- Customer Service
- Visual Presentation
- Sales Analysis
- Inventory Management
- Product Placement