

### **About Me**

Dedicated and personable Sales Assistant

with a strong passion for customer service and retail sales. Seeking to leverage excellent communication and organizational skills to contribute to a dynamic store environment, ensuring high levels of customer satisfaction and sales growth.

#### **Skills**

- Customer Service
- Communication Skills
- Teamwork
- . Time Management
- Physical Endurance
- Multitasking

## **Education**

University of Batangas Bachelor in Secondary

Nursing

Sto. Nino National High School High School Diploma

## **Trainings Attended**

Arabic Training
First Aid Training
Food Safety
Food Handling
FireFighting

# REYNE C. PAGSINUHIN

Sales Assistant | Bellman

PhoneEmailAddress+971-523-891-829pagsinuhinreyne@gmail.comAl Qouz 3, Dubai

## **Experience**

ENOC RETAIL LLC | Zoom C-Store Sales Assistant April 2018-October 7,2024

- Warmly welcome customers, assist with product inquiries, and offer personalized recommendations to enhance their shopping experience.
- Assist customers in making purchasing decisions, upsell complementary items, and contribute to achieving store sales targets.
- Stay updated on new products, promotions, and store policies to provide accurate and helpful information to customers.
- Process transactions efficiently, handle cash and card payments, and manage returns or exchanges.
- Ensure shelves are well-stocked and organized, and assist in managing inventory levels.
- Help maintain appealing displays, ensuring products are presented in a way that attracts customers.
- Address customer concerns or complaints professionally and work towards quick and effective solutions.

# FONTIFINO SUIT AND HOTEL Bellman 2014-2016

- Warmly greeted guests upon arrival, assisted with luggage, and escorted them to their rooms while offering information about hotel facilities and services.
- Safely transported guest luggage to and from rooms, ensuring efficient service and careful handling of personal items.
- Worked with valet staff to ensure quick and smooth guest vehicle handling, providing assistance during arrivals and departures.
- Introduced guests to the room's features, such as climate control, Wi-Fi, and other in-room amenities.
- Ensured the lobby, entrance, and bell desk areas were tidy and presentable at all times, maintaining a welcoming environment.
- Supported guests during both check-in and check-out processes, handling luggage and providing quick, efficient service.

# Reference

Marilou Rebalde Coordinator-Dubai, UAE +971-563-547-035 Jayme David Sales Assistant-Dubai, UAE +971-563-326-059