



ABDUL RAZZAK

FATHIMA RINOSHA

OBJECTIVE

Focused and efficient Cashier with more than 3 years of experience leading with strong customer service to achieve successful operations and good work environment.

Experience

Abu Dhabi Co-Operative Society 2021 - 2024

Cashier

- Strategically plan ahead according to high traffic times of day
- Manage shift assignments
- Cross Sell Product and Introduce new product as per the promotions and business needs
- Handle register during high pressure
- Greet customers and resolve customer inquiries
- Conduct all transactions involving gift cards, refunds, and store credit

Star Supermarket & Restaurant June 2019 to December 2020

Cashier

- Manage transactions with customers using cash registers
- Scan goods and ensure pricing is accurate
- Collect payments whether in cash or credit
- Issue receipts, refunds, change or tickets
- Handle merchandise returns and exchanges
- Balances cash drawer by counting cash at beginning and end of work shift.

Royal International School (6 Months)

Completed Teaching Training

- Develop a careful and creative program suitable for preschool children
- Employ a variety of educational techniques to teach children
- Observe each child to help them improve their social competencies and build self-esteem

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rinosha.arshad@gmail.com

Building No 200, Hamdhan Street, Abudhabi.

PERSONAL DETAILS

Date of Birth - 08.10.1985

Nationality - Sri Lankan

EDUCATION

Diploma in Microsoft Office
IADM College

Diploma in Teaching
INTERNATIONAL TEACHER TRAINING
INSTITUTE

Diploma in English
Jeffwooler English Academy

SKILLS

- Customer service skills
- Dispute & conflict resolution
- Decision making skills
- Interpersonal skills
- Positive & upbeat attitude
- Critical thinking skills
- Problem solving skills
- Accuracy & attention to detail
- Point of sale (POS) systems

LANGUAGE

English

Tamil

Sinhala