



RINSHID.NA

CONTACT

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📍 Rashidiya 2, ajman , UAE

EDUCATION

• INFLIGHT AVIATION ACADEMY (cochin INDIA)

Diploma in airline and airport
management
2017-2018

• CALICUT UNIVERSITY

Bachelor of commerce
2013-2016

• HIGHER SECONDARY

Commerce
2011-2013

• SSLC

Kerala state educational department
2011

SKILLS

- Management skills
- Good communication skill
- Problem solving
- Ms office
- Excell
- Tally
- Leadership
- Quick learning

LANGUAGE

English

Malayalam

Hindi

D.O.B - 22/04/1996

Visa status - visit visa

ABOUT ME

motivated banking professional possessing a strong commitment to quality customer service with superb communication skills. Builds customer loyalty by effectively resolving problems and quickly processing transactions.

EXPERIENCE

Customer service executive

2023 oct - 2024 may

NTC GROUP OF COMPANIES (kerala ,INDIA)

- Understand customer needs and develop plans
- Resolve customer complaints quickly and effectively
- Cross selling banking products like loans, deposits, shares etc.

Junior accountant

2022 sep - 2023 apr

Supermarine ships and yacht buildings (abu dhabi , UAE)

- Manage all accounting transactions
- Publish financial statements in time
- Make payroll of the all labours on monthly basis
- Handle monthly,quarterly, annual closings

Merchandiser cum cashier

2021 nov - 2022 sep

Etihad modern art gallery (abu dhabi, UAE)

- Deliver excellent customer service by addressing inquiries and resolving issues
- Assist in receiving,organizing and restocking merchandise as needed
- Balance cash register at the beginning and end of the shifts
- Ensure proper handling and security of cash and other forms of payment

Customer service executive

2018 - 2021

IDFC FIRST BHARAT LTD (kerala , INDIA)

- Respond customer inquiries and resolve
- Sell bank products
- Complete telephone banking transactions with clients
- Escalating customer issues to management

Accountant cum salesman

2017 - 2018

KOTTARAM DEVELOPERS (kerala, INDIA)

- Perform accounting roles and at same time handle sales administration tasking
- Pricing quotation and issuing invoices