

## CONTACT ME



0522449615



jgronders@gmail.com



Dubai Investment Park 1, Dubai, U.A.E.

# **JASMIN GAIL RONDERS**

### **WORK EXPERIENCE**

## MAIDS.CC DOMESTIC WORKERS SERVICES L.L.C. -UNITED ARAB EMIRATES

2022-2024

#### Admin Assistant

Gather data requested by the management, send emails, file and reports, coordinate with other departments to ensure that necessary documents are available and ready as per the manager's request. Create systematic tool that can be used in tracking the activities within the accommodation operation and to monitor the progress of each tasks. Edit and print documents, posters, banners as per request.

### Retail Sales Agent

Develop in-depth knowledge of products and services offered to effectively recommend the services, enhancing customer experience. Handled customer inquiry and resole issue promptly to ensure customer satisfaction.

## INJAZ AL KAWDER HUMAN RESOURCES - SAUDI **ARABIA**

2017-2022

### Private Caregiver

Assist the patient on basic daily activities such as feeding, bathing and giving medications on specified time.

## TRANSCOM PHILIPPINES (BPO) - PHILIPPINES

2011-2013

#### Customer Service Representative

Receive calls and provide quality service to customers by answering the inquires and finding solutions to their concerns to ensure satisfactory customer experience

## **EDUCATION**

## ST.JOSEPH'S COLLEGE - PHILIPPINES

Bachelor of Science in Customs Administration 2010-2012

## **SOFT SKILLS**

Workflow/ Time Management Attention to Details/ Organizing Adaptability Problem Solving Skills Sales / Product Promotion

#### **COMPUTER SKILLS**

Microsoft Office Google Workspace Canva (graphic design) Procreate (digital arts)