

## **BALBIR SINGH**

#### Housekeeping Professional

Highly dedicated Housekeeping Attendant with over 5 years of experience in maintaining high standards of cleanliness in both luxury hotels and large facilities. Proven expertise in room preparation, linen management, and guest service, coupled with strong attention to detail and a passion for hospitality. Known for fostering guest satisfaction through excellent

# Contact Information:

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Musaffah, Abu Dhabi, UAE

## Education

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Govt Higher Secondary School 2014-2016

184203,Kohag,Billawar,J&K ,India

 Diploma In Computer Application

global institute of information and Technology 2019-2020 Jammu ,India

# Core Competencies

Room & Facility
Maintenance.
Team Collaboration &
Leadership.
Linen & Laundry
Operations.
Guest Service &
Satisfaction.
Cleaning Chemicals &
Safety Protocols

## **Professional Experience**

Housekeeping Attendant August 2023 - Present

Four Seasons Hotel And Resort

Ensure beds are made, linens changed, and toiletries replenished daily.

Maintain cleanliness of guest rooms, corridors, and public areas.

Perform deep cleaning and disinfecting in compliance with safety protocols.

Respond promptly to guest requests and resolve service issues.

Front Office Executive December 2021 - May
Hotel Hermony Pvt LTD 2023

Managed guest check-in/check-out processes, handling reservations and room assignments.

Coordinated guest services, handling requests and resolving complaints.

Housekeeping Attendant
Lemon Tree Hotel and Resort

August 2019 December 2021

Responsible for room and public area cleaning and laundry management.

Collaborated with team to meet high cleanliness standards and guest expectations.

#### Language

Hindi: Native

English: Proficient (82 in speaking, OI in reading and writing)

Urdu

# Digital Skills

Microsoft Office: Word, PowerPoint, Outlook. Google Suite: Docs, Sheets, Drive. Email Management.