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Al Diwan Al Amin street Al Hawiah Building, Umm Al Owain, United **Arab Emirates** 

# **Education**

# Secondary

# **Baliuag University**

2002 - 2004

# **Infant Jesus Academy**

2000 - 2002

## Skills

- Superior Customer Service
- Expert in sales strategies
- · Team work and excellent communication
- Cash handling
- POS system
- Merchandise Stocking
- Inventory Management
- · Proficient in MS Office

# Language

English (Fluent)

Filipino (Fluent)

# ROSE ANN ERANG

Sales

# Profile

Enthusiastic and reliable retail cashier/sales, dedicated to providing excellent customer service with a smile. Organized, detail oriented and experienced in properly handling daily accounts and managing inventory. Ability to enhance customer satisfaction and drive sales through effective communication and product knowledge.



# Work Experience

2019

# 2025

#### **Pear Hotel Retail Store**

# **Umm Al Quwain, United Arab Emirates** Cashier/Sales

- Greet customers with a smile and encourage feedback pertaining to their shopping experience.
- Settled customer disputes in professional manner.
- Trained new employee on store policies and customer service best practices
- · Closed cash registers accurately, ensuring financial integrity at day's end.
- Managed night shift operations, ensuring compliance with store policies.

2016

2019

#### **Netronix Taiwan**

#### **Quality Control**

- · Specializes in ensuring good quality products of universal serial bus (USB).
- Ensure all packages are properly packed and seal.

2012

#### **Canon Taiwan**

2015

### **Production Operator**

- · Setting up machines to start a production cycle for camera lenses.
- Inspect the lenses with precision and measuring tools.

2009

# **Taal Vista Hotel Philippines**

2011

**Hotel Receptionist** 

- Managed front desk operations, including guest check-in and check -out.
- Coordinated with housekeeping and maintenance staff to ensure rooms were ready for new guests.
- · Maintained detailed records of booking and payments.

# References

### **Prakash Koroth**

Retail Store Manager Pearl Hotel

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### **Sreenath Nair**

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