



RUSSEL RAMOS

Store Supervisor

About Me

Experienced Store Supervisor dedicated to maximizing team performance and delivering exceptional customer service. Proven track record of driving operational efficiency and fostering a positive work environment. Passionate about exceeding sales targets and enhancing the overall retail experience through strategic leadership and collaboration

WORK EXPERIENCE

- **Store Supervisor at Delivery Hero L.L.C. (October, 2020–April, 2024)**
Branches: Umm Ramool, Business Bay, Jumeirah
 - Overseeing store operations including scheduling, staffing, inbound receiving, stocking, pick and pack orders, and expenditure control.
 - Organizing and overseeing retail operations including personnel management, shift scheduling, maintenance, and reporting.
 - Collaborating with demand planners for high availability and inventory management.
 - Ensuring accurate order receipt and efficient packing.
 - Continuously assessing fulfillment procedures and suggesting enhancements.
- **Asst. Store Supervisor at Delivery Hero L.L.C. (March , 2020–September , 2020) Branch: Business Bay, Umm Ramool, Deira**
 - Oversee and oversee the store when the Store Supervisor is not present.
 - Fulfill orders and handle customer order changes, as well as supplier returns.
 - Assist with monthly inventory checks to ensure inventory accuracy according to SOP's.
 - Make sure that the SOP for store operations are being followed to maintain accurate inventory.
- **Assistant Store Manager at 7 Eleven– Seven Emirates Investment LLC – SBK Holdings (October 31, 2017 – February 6, 2020)**
- **Store Associate at 7 Eleven– Seven Emirates Investment LLC – SBK Holdings (December 8, 2016 – October 31, 2017)**
- **Head Cashier / Encoder at Al Baraeim Hypermarket (January 31, 2015 – August 9, 2016)**

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EDUCATION

BS Psychology

Lyceum of the Philippines University

2005 - 2009

SKILLS

- Inventory Management
- Management skills
- Problem Solving
- Staff Management and Training
- Store Management and Operation
- Experience in retail

LANGUAGE

English

Filipino