

CURRICULUM VITAE

PERSONAL DETAILS;

NAME **JJUUKO BADRU**
Mobile No: +971562931152
Email: **ryanbadrujr@gmail.com**
Nationality: Ugandan
Marital Status: Married
Date of Birth: 23rd -Dec-1997
Language: English
Passport: A00548853
Visa status: Employment Visa
Address: Ras Al Khaima



CAREER SUMMARY

A passionate individual with 3 years of experience as a customer service representative in a fast-paced financial environment. Focused on maintaining a high level of accuracy, and efficiency as well as achieving the company goals.

KEY SKILLS AND ABILITIES

- Critical thinking and interpersonal skills.
- Goal and target oriented
- Customer service
- Excellent communication
- Complaint Resolution

WORK EXPERIENCE

SALES REPRESENTATIVE –  **كارفور Carrefour** HYPERMARKET (UAE)

[2021 to date]

Key Responsibilities

- Greet and welcome customer visiting the store.
- Assisting the customers with any form of assistance they might need during their stay at the store.
- Developing strong knowledge product information.
- Answer customer queries.
- Assisting in pricing activities.

CUSTOMER SERVICE REPRESENTATIVE:
[2019 – 2020]



MTN Uganda

Key Responsibilities

- Responding to customer emails, and telephone calls to resolve problems.
- Offering advice in a professional and efficient manner.
- Promptly attending to customer requests.

CASHIER – MEGA STANDARD SUPERMARKET [UGANDA]
[2018]

Key responsibilities

- Greeting customers when entering and leaving the store.
- Maintain clean and tidy checkout areas.
- Scan goods and ensure pricing is accurate.
- Resolve customer complaints, guide them and provide relevant information.
- Handle merchandise returns and exchange.
- Manage transaction with customers.

EDUCATIONAL QUALIFICATION

- Bachelor's degree in Science with Education
- Uganda Advanced Certificate of Education
- Certificate in computer studies

LANGUAGE

- Fluent in English
- Good at both spoken and written English
- Basic Arabic

REFEREES:

Available Upon Request

DECLARATION:

I hereby declare that the above information is correct up to my knowledge and I bear the responsibilities for the authority of the same.

Uganda National Examinations Board



This is to certify that the candidate named below sat for the Uganda Certificate of Education Examination in the year 2013, and qualified for the award of the

Uganda Certificate of Education

DIVISION I

THE CANDIDATE REACHED THE GRADE SHOWN IN THE SUBJECTS NAMED.

JJUUKO BADRU

(AGE 16)

U004B/028

MASAKA SECONDARY SCHOOL

P.O.BOX 212 MASAKA

GRADE

ENGLISH
ISLAMIC REL ED
HISTORY
GEOGRAPHY
MATHEMATICS
PHYSICS
CHEMISTRY
BIOLOGY
TECHNICAL DRAWING
COMPUTER STUDIES

5 (FIVE)
3 (THREE)
3 (THREE)
5 (FIVE)
4 (FOUR)
7 (SEVEN)
7 (SEVEN)
4 (FOUR)
6 (SIX)
2 (TWO)

SUBJECTS NAMED: TEN

SUBJECTS PASSED: TEN

Secretary

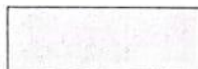
Uganda National Examinations Board



Chairperson

Uganda National Examinations Board

Not valid without a hologram with the UNEB crest.
Hold this document to the light to verify the security
watermark which can be seen through the paper.
A thread is running vertically through the sheet.



U 3033801

(See overleaf)

Uganda National Examinations Board



This is to certify that the candidate named below, and whose photograph appears, sat for the Uganda Advanced Certificate of Education Examination in the year 2016, and qualified for the award of the



Uganda Advanced Certificate of Education

The candidate passed at the level shown (Principal or Subsidiary) in the subject(s) named and attained the Grade(s) as indicated.

JJUUKO BADRU
ST. JUDE SECONDARY SCHOOL, MASAKA, P.O. BOX 501 MASAKA
DATE OF BIRTH: 23-DEC-1997

U2853 504

GENERAL PAPER

ECONOMICS

GEOGRAPHY

MATHEMATICS

SUBSIDIARY COMPUTER

SUBJECTS RECORDED: Five

U.A.C.E. GRADE
STANDARD

SUBSIDIARY

PRINCIPAL

PRINCIPAL

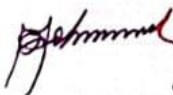
PRINCIPAL

SUBSIDIARY

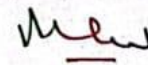
C


C

D


Secretary
Uganda National Examinations Board




Chairman
Uganda National Examinations Board

Not valid without a hologram with the UNEB crest.
Hold this document to the light to verify  can be seen through the paper.
A thread is running vertically through the sheet.
The photograph of the candidate is printed, not affixed.



(See overleaf)

A 0519284

NDEJJE UNIVERSITY



Academic Registrar's Office, P.O. Box 7088, Kampala - Uganda • Phone: 256-392-730321
 registrar@ndejeuniversity.ac.ug

Academic Transcript

NAME: JJUUKO BADRU	SEX: MALE	NATIONALITY: UGANDAN
REG No.: 17/3/322/0/537	HALL: YOKAANA	FIRST REG.: 2017/2018
FACULTY: EDUCATION	DATE OF BIRTH: 23/12/1997	
YEAR ONE Academic Year: 2017/2018		
Code	Course Name	CU Score Grade
BPS 1101	Comparative Education	3 74 B
BCS 1102	Curriculum Design, Development and Evaluation	3 72 B
BXE 1101	Christian Ethics I	3 76 B+
CSE 1102	Computer Applications I	3 87 A
BPS 1101	History of Education	3 78 B+
CSE 1101	Communication Skills	3 75 B+
ECO 1101	Introduction to Micro Economics	3 78 B+
MTH 1102	Elements of Statistics & Probability	3 72 B
MTH 1101	Calculus I	3 75 B+
ECO 1104	Labour Economics	3 80 A
TCUs: 30	GPA: 4.45	
YEAR TWO Academic Year: 2018/2019		
Code	Course Name	CU Score Grade
BPY 2101	Development Psychology	3 76 B+
BPY 2103	Human Learning, Measurement and Evaluation	3 76 B+
BED 2101	Educational Research Methods I	3 73 B
ECO 2102	Intermediate Micro Economics	3 74 B
ECO 2105	Mathematical Economics	3 66 C+
ECO 2106	Econometrics I	3 57 D+
MTH 2102	Real Analysis	3 75 B+
MTH 2103	Probability Theory	3 55 D+
MTH 2102	Complex Variables I	3 70 B
CTCUs: 87	GPA: 3.78	CGPA: 2.36
YEAR THREE Academic Year: 2019/2020		
Code	Course Name	CU Score Grade
BEM3101	Institutional Management	3 82 A
MTH 3101	Mechanics	3 84 A
MTH 3102	Differential Equations I	3 72 B
ECO 3105	Economic Policy and Planning	3 83 A
ECO 3106	Public Finance and Fiscal Policy	3 71 B
CTCUs: 136	GPA: 4.60	CGPA: 4.20
YEAR ONE Academic Year: 2017/2018		
Code	Course Name	CU Score Grade
BPS 1201	Sociology of Education	3 76 B+
BXE 1201	Christian Ethics II	3 85 A
CSE 1203	Computer Applications II	3 78 B+
BCS 1203	Curriculum Instruction and Media	3 65 C+
BED 1203	Entrepreneurship Skills	3 76 B+
BPS 1202	Philosophy of Education	3 58 D+
MTH 1201	Calculus II	3 71 B
MTH 1203	Sets & Number Theory	3 69 D+
MTH 1202	Linear Algebra	3 70 B
ECO 1202	Introduction to Macro Economics	3 72 B
ECO 1206	Industrial Economics	3 77 B+
CTCUs: 60	GPA: 4.05	CGPA: 0.84
YEAR TWO Academic Year: 2018/2019		
Code	Course Name	CU Score Grade
BPY 2201	Guidance and Counseling	3 80 A
BEM 2202	Educational Administration and Management	3 80 A
BED 2203	Research Development and Analysis II	3 76 B+
MTH 2201	Vector Calculus	3 80 A
MTH 2202	Numerical Analysis	3 76 B+
MTH 2203	Mathematical Methods	2 62 C
ECO 2201	Monetary Economics	3 61 C
ECO 2202	Econometrics II	3 85 A
BED 2201	Methodology of Teaching Economics I	3 69 C+
ECO 2203	Intermediate Macro Economics	3 83 A
BED 2201	School Practice I	3 78 B+
CTCUs: 118	GPA: 4.36	CGPA: 2.48
YEAR THREE Academic Year: 2019/2020		
Code	Course Name	CU Score Grade
BED 3201	Professional Ethics For Teachers	3 86 A
MTH 3201	Linear Programming	3 77 B+
MTH 3202	Differential Equations II	3 56 D+
MTH 3203	Topology	3 75 B+
MTH 3203	Mathematics Teaching Methodology II	3 75 B+
BED 3201	Methodology of Teaching Economics II	2 87 A
ECO 3202	Project Planning & Management	3 81 A
ECO 3202	Principles of Development Economics	3 68 C+
BED 3202	School Practice II	3 80 A
BED 3203	Research Report	3 76 B+
CTCUs: 161	GPA: 4.40	CGPA: 4.28
DATE OF COMPLETION: MARCH 2021		
AWARD: BACHELOR OF SCIENCE WITH EDUCATION		
DATE OF GRADUATION: MARCH, 05 2021		
CLASS OF AWARD: : SECOND CLASS (UPPER DIVISION)		

For Key to Grades and Remarks, See Reverse



For: Academic Registrar
 Not valid without Official Seal
NDU T-0018239



This Is To Certify That

Ijuuko Badru

*having satisfied the requirements
for the award of the Degree of*

BACHELOR OF SCIENCE WITH EDUCATION

Second Class (Upper Division)

*was admitted to the Degree
at the Ndejje University Congregation
held on 05th March, 2024*



Mbugu
VICE-CHANCELLOR



CERTIFICATE NUMBER: **NDU C 0026066**

CERTIFICATE OF ATTENDANCE

This certificate recognizes

Badru Jjuuko

For successfully completing the Majid Al Futtaim
Retail Business School Training Program
Stocker School

From 21st to 25th March 2022



Ines Godinho
Head of L&D

CERTIFICATE OF ATTENDANCE

This certificate recognizes

Badru Jjuuko

For successfully completing the Majid Al Futtaim
Retail Business School Training Program
Retail CX Program

From 13th to 14th June 2022



Ines Godinho
L&D Director



SPARK OF THE MONTH

EXCELLENCE AWARD



Congratulations,

Mr. Badru Jjuuko
(Smashables Champion- May 2023)

You are the spark that fuels our success!
Thank you for helping us create great
moments for everyone, everyday.

Store Manager

A handwritten signature in blue ink, likely belonging to the Store Manager.

Appreciated by:

HG Manager

A handwritten signature in blue ink, likely belonging to the HG Manager.