



SACHIN BARNAM

STAFF BPO

PROFILE

A highly skilled and results-oriented Business Process Outsourcing (BPO) professional with [1] years of experience delivering exceptional service and driving operational efficiency across diverse industries. Expertise in managing client relationships, optimizing business processes, and leading teams to exceed performance targets. Proven track record of implementing innovative solutions, improving service delivery, and enhancing customer satisfaction while maintaining cost-effectiveness.

Professional Experience

ONE NETWORK TRANSPORT LLC **01/13/2021 TO 08/10/2023**

- I am a highly motivated and progress-focused Transportation Specialist with a long-standing background in this industry. With a track record of initiative and dependability. I have devised strategic initiatives which i believe will prove valuable to One Network Transport LLC .
- Service & Product Knowledge: Stay current with product/service offerings, promotions, and technical troubleshooting procedures to provide timely and accurate responses to customer queries.

AMII INFO TECH PRIVATE LIMITED **09/2023 TO 03/2024**
AUTO MOBILE IN BPO LEAD GENERATION

- Customer Support & Consultation: Provide knowledgeable and professional assistance to customers regarding vehicle inquiries, including model specifications, pricing, financing options, and availability, ensuring clear and accurate information is delivered.
- maintenance appointments, handling warranty claims, and coordinating vehicle service requests, ensuring efficient and timely follow-up to enhance the customer's ownership experience.
- Product Recommendations & Upselling: Identify opportunities to crosssell or upsell additional products or services, such as extended warranties, accessories, and service packages, tailored to the customer's needs and preferences.

Passport Details

- Passport No : V9802644
- Date of Issue : 20/04/2022
- Date of Expiry : 19/04/2032
- Place of Issue : Mumbai

Contact

✉ schnbarnam@gmail.com

☎ +971 589657727

📍 DUBAI

EDUCATION

2021-2022

- **B.S.C IT**
University of Mumbai

2012-2013
SSC

- Maharashtra board

2014-2015

- H.S.C
Maharashtra board

SKILLS

- Project Management
- Teamwork
- Time Management
- Leadership
- Effective Communication

Languages

- English
- Tamil
- Hindi

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