

# SAFAR HUMAID

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## About Me

Experienced and results-driven Manager with a strong background in purchasing, store operations, data entry, and team leadership in the retail and supermarket industry. Seeking a challenging role in a dynamic organization where I can utilize my skills in procurement, stock management, and operations efficiency to drive growth and customer satisfaction.

## Work Experience

- Worked as a **MANAGER/PURCHASING MANAGER** in **SKY EXPRESS SUPERMARKET LLC** Dubai UAE, 2024 – Present
  - Managing overall operations including procurement, inventory control, and supplier relations.
  - Negotiating with vendors to ensure quality products at competitive prices.
  - Supervising staff and ensuring smooth day-to-day operations.
  - Monitoring sales trends and adjusting purchasing strategies accordingly.
  - Handling customer service issues and ensuring satisfaction.
- Worked as a **MANAGER/PURCHASING MANAGER**, in **BOARDWALK SUPERMARKET LLC DUBAI**, UAE, 2021-2024
  - Led purchasing operations, maintained supplier relationships, and ensured timely stock availability.
  - Coordinated logistics and monitored store performance.
  - Developed cost-saving strategies and optimized inventory levels.
  - Managed a team and provided training for store staff.
  - **Instashop**
  - **Handling instashop calls** :- Resolves Product or service problem by investigating the customers complaint, determining the cause of the problem, selecting and explaining the best solution for the problem, expediting correction or adjustment, and following up to ensure resolution and customer satisfaction...
  - **TALABAT, DELIVERO, Now Now APPLICATION HANDLING.....**
- Worked as a **STOREKEEPER/DATA ENTRY/ASSISTANT MANAGER**, in **LULU GROUP INTERNATIONAL**, Dubai, UAE, 2018-2021
  - Maintained accurate inventory records using ERP systems and SAP
  - Received, labeled, and stored goods in an organized manner.
  - Assisted the store manager in daily operations and reporting.
  - Prepared purchase orders and coordinated deliveries.
  - Provided excellent customer service and handled cashiering when needed.

## Skills

- Retail & Supermarket Operations
- Purchasing & Procurement
- Inventory Management
- Supplier/Vendor Negotiation

- Staff Supervision & Team Leadership
- ERP & POS Systems
- Data Entry & Record Keeping
- Customer Service Excellence

## Personal Details

- Nationality India
- Passport No R1149372
- Issue Date 12/06/2017
- Exp Date 11/06/2027

## Education

### **G-TEC COMPUTER EDUCATION (INDIA) KERALA**

Diploma Of Financial Accounting B+ -2017

### **IFT INSTITUTE (INDIA) KERALA**

Cheep Level Engineering A+ -2017

### **BYKVHS SCHOOL (INDIA) KERALA**

Higher Secondary B+ 2015

## Languages Known

English, Malayalm , Hindi, Tamil

## Achievements & Awards

I Get Employee of the year Certificate

## References

Will be provided upon request.