



## Contact

Phone : +971589119806

Email : kiberuali44@gmail.com

Address : Dubai , UAE

Nationality : Ugandan

Date of Birth : 23/march/1999

Visa Type : Employment Visa

## Education

High School certificate of education

## SKILLS

- Customer Service Skills
- Highly motivated and target driven
- Excellent selling, negotiation and communication skills
- Prioritizing, time management and organizational skills
- Ability to create and deliver presentations tailored to the audience needs
- Relationship management skills

## Language

English    Excellent

- Service and supp

# KIBERU ALI

## STOCK KEEPER

Having a professional and a respectful business-like manner, I am service orientated professional who is very confident when handling inquiries, Complaints and communications with customers.

## Experience

2 Years  
SPRET TRADING, DUBAI

### Stall & Sales

#### Responsibilities.

- Greeting customers.
- Stocking and restocking merchandise as needed.
- Helping shoppers find what they need.
- Managing transactions at the cash register.
- Answering customer questions.
- Liaising with managers as needed.
- Cleaning the store as needed.
- Receiving product deliveries.

2 Years  
AL BATRA STAR INDUSTRIAL TOOLS L L C , DUBAI

### Sales Associate & Store keeper

#### Responsibilities.

- Welcoming customers with a friendly demeanor, offering product information, and assisting them in finding items.
- Understanding and promoting current sales, promotions, and loyalty programs to enhance the customer experience and drive sales.
- Maintaining a clean, organized, and visually appealing sales floor, including restocking shelves, arranging displays, and ensuring product areas meet merchandising standards.
- Answering customer inquiries regarding products, store policies, and services, providing knowledgeable and helpful responses to enhance satisfaction.
- Operating the point-of-sale (POS) system, processing payments, handling returns, and managing customer transactions efficiently and accurately.
- Assisting in inventory management tasks, including receiving shipments, conducting stock counts, and reporting low stock or product discrepancies to management.
- Supporting loss prevention efforts by monitoring the sales floor, reporting suspicious activity, and following security policies.
- Collaborating with fellow team members to achieve sales targets, meet store goals, and contribute to a positive team environment.
- Reporting to the Store Manager or Assistant Manager, ensuring that daily tasks align with store goals and standards.



2 Years

ROYAL SUIT TRADING, DUBAI

### Merchandiser

#### Responsibilities.

- Assess customers' needs and provide assistance and information on product features
- Ensure that stores, shelves or websites are stocked with the right types and quantities of products
- Display, arrange, price, and rotate products in store.
- Maintain store shelves by removing damaged products
- Monitor store inventory based on sales and intake
- Make recommendations for promotional strategies using sales and pricing data
- Work and communicate with buyers



2 Years

VR Abu Dhabi , UAE

### Customer Service

#### Responsibilities.

- Answering questions about a company's products and services.
  - Processing orders and transactions.
  - Resolving issues and troubleshooting technical problems.
  - Delivering information about a company's offerings.
  - Providing proactive customer outreach.
  - Handling customer complaints.
  - Collecting and analyzing customer feedback
-