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Abu Dhabi, UAE

EDUCATION

Palpa Paragon English Boarding School,
Palpa, Nepal, March 2017

LANGUAGES

English: B2
Upper intermediate

SAROJ GAHA MAGAR

PROFESSIONAL SUMMARY

Barista knowledgeable in all aspects of coffee shop operations including impeccable customer service, staff management, supply ordering and creating a warm, welcoming environment.

WORK HISTORY

August 2020 - Current **Etihad Airways Engineering site - TEAM LEAD Aircraft Cleaning and Fugimating**, Abu Dhabi, UAE

- Team lead of aircraft washing
- Responsible for handling staff and allocation
- Knowledgeable in any kinds of chemical material related to aircraft
- Proper documentation
- Monitored staff performance levels, implementing necessary changes to improve productivity and meet targets.
- Promoted company values and vision, ensuring full team adherence and investment.

March 2016 - February 2019 **The Rose Food Cafe - Waiter**, Kathmandu, Nepal

- Warmly greeted guests upon arrival to create welcoming atmosphere.
- Served meals and drinks with professionalism and skill, maintaining high presentation and quality standards.
- Regularly checked on guests to ensure satisfaction, upselling drinks and side orders to increase revenue.
- Delivered exceptional service by greeting and serving customers in timely, friendly manner.

April 2022 - April 2022 **Highland Beans Coffee Barista School - Barista**, Kathmandu, Nepal

- Constantly expanded personal knowledge of coffee styles and varieties, providing knowledgeable customer guidance.

- Maintained and operated espresso machines, blenders and commercial coffee brewers.
 - Cleaned counters, machines, utensils and seating areas for immaculate cafe conditions.
 - Cleaned and sanitised coffee and food preparation areas, maintaining impeccable hygiene standards.
 - Prepared and served hot and cold beverages promptly, maintaining temperature, quality and presentation.
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SKILLS

- Espresso machine operation
 - Beverage preparation
 - Coffee machinery operation
 - Coffee brewing
 - Flavoured syrup measurements
 - Foam art
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COMPUTER PROGRAMS

Microsoft Word and Office.