



# SHAFEEK AHAMMED

ASSISTANT MANAGER|STORE MANAGER|SUPERVISOR

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## SUMMARY

Dynamic retail professional with over six years of experience, including two plus years as Store Manager. Skilled in enhancing operational efficiency, productivity, and customer satisfaction. Known for organizational skills, attention to detail, and thriving in high-pressure settings. Proven track record in revenue growth, marketing strategy development, and client relationship building. Seeking opportunities in innovative organizations valuing creativity and results.

## WORK EXPERIENCE

**STORE MANAGER** Aug 2022 - Jan 2024  
**GALA SUPERMARKET LLC ( WESTERN INTERNATIONAL GROUP , NESTO ) DUBAI - UAE**

Efficiently drive store operations by delivering exceptional customer service, overseeing inventory management, ensuring policy adherence, supporting staff development, conducting training sessions, supervising daily operations, and leveraging market trends to formulate effective sales strategies.

**STORE MANAGER** Jan 2021 - Feb 2022  
**AJFAN DATES AND NUTS LLC , HYDERABAD-INDIA**

Oversaw store operations to enhance efficiency, provided leadership with well-defined directives, emphasized customer service as a priority, fostered positive customer experiences, achieved sales objectives, supervised cashier activities and inventory management, upheld shelf organization, and conducted employee training sessions.

**ASSISTANT MANAGER | INVENTORY SUPPORT ASSOCIATE** Aug 2016 - Aug 2020  
**ALMAYA SUPERMARKET LLC,, DUBAI - UAE**

Managed showroom operations, overseeing sales and customer service, as well as handling inventory and logistics. In the absence of the manager, I supervised outlet operations and monitored product expiry dates. My responsibilities included managing stock control, organizing deliveries, and resolving customer concerns through a solution-oriented approach, emphasizing exceptional customer service.

**CUSTOMER SUPPORT ASSOCIATE** May2014 - July 2016  
**TVS ELECTRONICS LLC , COCHIN- INDIA**

Supervised store operations to optimize efficiency and performance, guided the team with explicit directives, warranty support of hardware related issue in dell and lenovo products, managing all IT related iissue , updating service packs of pc and Issueing and creating invoices and all logistics related activities.

## EDUCATION

**Bachelor of Arts**  
**UNIVERSITY OF CALICUT** 2007 - 2010

## SKILLS

- |                        |                        |                         |
|------------------------|------------------------|-------------------------|
| • Project Management   | • Decision Making      | • Work Ethic            |
| • Communication Skills | • Organizational Skill | • Hardworking           |
| • Teamwork             | • Time Management      | • Interpersonal Ability |
| • Detail Oriented      | • Leadership           | • Critical Thinking     |

## PERSONAL DETAILS

- |                               |                             |
|-------------------------------|-----------------------------|
| • Nationality : INDIAN        | • Place of Issue: INDIA     |
| • Date of Birth : 12/DEC/1989 | • Expiry Date : 10/MAY/2032 |
| • Marital Status : MARRIED    | • Visa Type : VISIT VISA    |
| • Passport NO : V9223059      | • Validity : 23/APR/2024    |