

# SHAHIL SHAMSUDDIN

### **About Me**

Seeking a good career and holding a responsible position in the reputed organization and Ensure credible performance to work towards exceeding the set goals contributes for the Organization.

# **Professional Experience**

#### **DATA ENTRY / CASHIER**

Happy way Documents Clearance & Solutions, Bur Dubai, Dubai, U.A.E

Feb 2021- April 2024

- Handling of the Counter, Billing the products and sales
- Prepares, compiles, and sorts documents for data entry.
- Visa Services, Typing Services all type of Online works
- All Computer Programming and Sort-out the Repairs and damages.
- Transcribes source data into the required electronic format.
- Performs high-volume data entry using word processing, spreadsheet, database, or other computer software.

#### SALES / CASHIER

Cinta Traders Private Limited, Calicut, Kerala, India *1.6 years* 

- · Learn details about our product and service offerings
- Finding leads and conducting the necessary follow-up to meet sales quotas.
- Address any questions or issues customers may have
- Communicate with customers to understand their requirements and need

#### **CUSTOMER SERVICE AGENT**

C-Trade Electrical Private Limited, Calicut, Kerala, India 1 year

- Maintaining a positive, empathetic, and professional attitude toward customers at all times.
- Responding promptly to customer inquiries.
- Communicating with customers through various channels.
- · Acknowledging and resolving customer complaints.
- Knowing our products inside and out so that you can answer questions.

# Shahilmohd21@gmail.com



**My Contact** 



## **Professional Skill**

- Microsoft Excel
- Microsoft Outlook
- Microsoft PowerPoint
- Microsoft Word

## **Soft Skill**

- Observation
- Decision making
- Communication
- · Multi-tasking

# **Education Background**

Kannur University (Kerala-India)

Bachelor of Business Administratio (BBA)

Higher Secondary Education Board

Plus Two (12th) Higher Secondary

High school Leaving Board

S.S.L.C (10th) school leaving education

## **Professional Skill**

• Date of Birth: 27/12/1996

• Gender: Male

Marital Status: SinglePassport No: M8100495Visa Status: Visit Vis

## **Declaration**

I hereby declare that the above stated information is true to the best of my knowledge and belief.