



SHAMMAS MOOPPANTAKATH

SALES EXECUTIVE

Seeking a challenging position in a reputable organization to expand and utilize my learning, skills and knowledge. Flexible to work in any environment as required. I can utilize my extensive knowledge about the area gained during my learning period

✉ shammasyunas1@gmail.com

☎ 0562711570

📍 DEIRA, UAE

🌐 [linkedin.com/in/Shammasyunas](https://www.linkedin.com/in/Shammasyunas)

EDUCATION

Degree in bachelors business administration Jaipur National University

06/2019 - 06/2022

Vocational Higher Secondary +2 Kerala Govt MRVHSE Padane, Kerala, India

2018 - 2019

Secondary, SSLC - Kerala Govt SABTMHSS Thayineri, Kerala, India

2017

WORK EXPERIENCE

Sales Executive & Research Assistant CEEYAM TRADERS

07/2022 - 04/2023

India, Kerala

Achievements/Tasks

- increased the customer satisfaction rate by 10% by improving the customer service.
- Improved the communication with the Marketing department to better understand the competitive position.
- Directed the creation and implementation of a Business Continuity Plan, and the management of audit programs.

Contact : Aufer, manager - +91 7306460007

SKILLS

Public speaking

Team work

Decision Making

Negotiation

Outbound Marketing

Google Analytics

Social Media Advertising

Customer service

Multitasking

PERSONAL PROJECTS

A study on customer satisfaction in social media advertisement (2022)

- Final year project in college

CERTIFICATES

CDT (Certification for Digital Technican)
(10/2019 - 04/2021)

Course in Smartphone and Tablet PC Engineering Reg.No:
PNR/CDT/056/10/19

LANGUAGES

Malayalam

Native or Bilingual Proficiency

English

Full Professional Proficiency

Hindi

Limited Working Proficiency

Arabic

Limited Working Proficiency

Tamil

Professional Working Proficiency

INTERESTS

Gaming

Listening

Cricket

Cooking

Traveling