



SHANE S

Mobile: +971-508546775

E-mail: sshane460@gmail.com

OBJECTIVE

Seeking a position that offer me a constructive workplace for communicating and interacting with customers, utilize my sales/merchandiser experience, interaction skills and industry contacts where my experience can improve the sales results.

Highly experienced and reliable Grocery Retail worker with an exemplary customer service record. Especially adept at creating innovative and visually attractive food and dry item displays. Able to maintain excellent cordial and professional relationships with staff and customers. Handle all customers courteously and efficiently.

PROFESSIONAL EXPERIENCE

- Experienced in merchandiser/cashier, as merchandiser placed, displayed, and maintained store and as cashier provides a positive customer experience with fair friendly and courteous service.
- Extensive experience of product sales, merchandising, and customer service activities, in a supermarket.
- Remarkable knowledge of supermarket products, services, solutions and having ability to interact with all customers, in a friendly and helpful manner.
- Promoted, recommended, and sold appropriate merchandise to customers.
- Provided purchasing assistance to customers and guided them to product location.
- Processed payment transactions and bagged customer purchases, promptly and properly.
- Familiarity with managing, checking, and reconciling balance cash drawer.
- Serving customers on the checkouts, ensuring they receive easy, seamless, and personalized experience.

EMPLOYEMENT SUMMARY

Organization : VIVA Supermarket

Designation : Team Member/Cashier

ROLES & RESPONSIBILITIES

TEAM MEMBER

- Ensure that the shelves of the store are stocked with products and display them accordingly for customers.
- Ensure that products appear in the store, at the right time and in the right quantities.
- Managing all the fruits and vegetables areas and handling fruits and vegetables section (FIFO).
- Handling the fruits and vegetables section on daily basis freshness and quality, price checking, and stock checking.
- Ensure accurate labeling and pricing for all products per department directives and check product rotation to remove outdated products.
- Stocking sales floor shelves and creating attractive product displays.
- Determining need for the implementing product promotions, price changes, mark downs, clear outs etc.
- Always listen to customers queries and ensure their demands are met by providing good customer care.
- Listen carefully to the customers and asked questions to clarify any queries.
- Stock shelves, backup stores, displays, and uphold all store cleanliness and safety standards.

CASHIER

- Being knowledgeable about the product and services offered by the business.
- Maintains checkouts operations by following policies and procedures.
- Welcoming customers, answering their questions, helping them locate items, and providing advice or recommendation.
- Scan goods and collect payments through cash credit or debit card and issue receipt's, refunds and change.
- Being accurate when handling money and transactions.
- Following all store procedures regarding coupons, gift cards, or the purchase of specific item items.
- Quickly and accurately scan all products to minimize customers wait time.
- Maintaining balance of cash drawer at starting and ending of the shift and maintaining the returns and exchanges receipts.
- Supporting the checkout team when required, processing customer payments.

SKILLS

- Excellent communication skills
- Proficiency in written and spoken English
- Focus on customer needs
- Self-motivated and performance driven
- Good working knowledge in Microsoft Suite (Word, Excel, Power Point, and Outlook)

EDUCATION

- Intermediate from Krupanidhi College, Bangalore, Karnataka, India.
- S.S.C from New Oxford English School, Bangalore, Karnataka, India.

PERSONAL INFORMATION

- Date of Birth : 22nd May 2000
- Nationality : Indian
- Passport NO : U6584811 valid thru 26/12/2029
- Current location : Dubai UAE
- Marital Status : Single
- Languages Known : English, Hindi, Tamil, and Kannada.

DECLARATION

I hereby declare that the above statements are true to the best of my knowledge and belief.

Place : Dubai, UAE

Shane S

Date :