



SHIBIN JACOB SHAJI

RETAIL SALES
ASSOCIATE

Contact

Address

Dubai, UAE 500001

Phone

+971569498915

E-mail

subinshaji1999@gmail.com

Skills

Customer Service

Money Handling

Display Setup

Order Processing

Retail Sales

Retail Store Operations

Product Knowledge

Software

MS Office

Dependable retail sales professional with experience in dynamic, high-performance environments. Skilled in processing transactions, handling cash, using registers and arranging merchandise. Maintains high-level customer satisfaction by smoothly resolving customer requests, needs and problems.

Work History

2019-06 -
2021-03

Retail Sales Associate

Ranrav Sports Private Ltd (Alpha Sports), Kerala

- Helped customers complete purchases, locate items, and join reward programs.
- Developed strong relationships with repeat clients, leading to increased loyalty and return visits.
- Maintained a clean and organized store environment, enhancing the overall shopping experience for customers.
- Increased sales revenue through effective product recommendations tailored to individual customers.
- Boosted customer satisfaction by providing exceptional service and addressing concerns promptly.
- Assisted in managing inventory levels, accurately processing shipments, and restocking merchandise as needed.
- Enhanced visual merchandising displays by arranging products strategically, attracting more customers to the store.
- Processed transactions efficiently using point-of-sale systems, minimizing wait times for customers at checkout.

Education

2024-06

Bachelor of Arts: English Language And Literature (Awaiting results)

Sahrdaya College of Advanced Studies - Kerala

2019-06

Higher Secondary Education: Humanities

St. Thomas Higher Secondary School - Kerala

Languages

English

Malayalam

Tamil

Personal Details

Date of Birth: 27/09/2001

Nationality: Indian

Marital Status: Single

Visa Status: Visit Visa

Gender: Male

Passport: Y3457721

Other: Indian Number:
+918848423560

Accomplishments

- Calicut University South Zone Inter University Championship 2023-24 held at Thiruvananthapuram.
- Calicut University South Zone Inter University Championship 2020-22 held at Bangalore.
- Kannur University South Zone Inter University Championship 2019-20 held at Chennai.
- Calicut University Inter Collegiate Basketball Tournament 2021- 22 Silver medal winner held at Palakkad.
- Calicut University Inter Collegiate Basketball Tournament 2022- 23 Silver medal winner held at Kozhikode.
- Calicut University Inter Collegiate Basketball Tournament 2023- 24 Bronze medal winner held at Thrissur.
- Kannur University Inter Collegiate Basketball Tournament 2019- 20 Gold medal winner held at Kannur.
- Kerala State Junior Championship 2018-19 Bronze medal winner held at Kollam.
- Kerala State Senior Championship 2019-20 Gold medal winner held at Pathanamthitta.