



DUBAI, UAE

PROFILE

Date of Birth : 28-05-1992
Gender : Male
Nationality : Indian
Marital Status : Single
Visa status : Visit Visa

CONTACT

MOB:
+971 568804489

EMAIL:
kolliramshiva@gmail.com

PASSPORT DETAILS

Passport No : M1850591
Date of expiry : 08-09-2024

LANGUAGES KNOWN:

ENGLISH
HINDI
KANNADA
TAMIL
MALAYALAM

SELF PROFILE:

- Good communication skills.
- Self-confident, enthusiastic and self-motivated.
- Ability to work under pressure.
- Knowledge of administrative and clerical operations.
- Personal Safety & Social Responsibility

SHIVA KOLLIRA MONNAPPA

SERVICE CREW & MAINTANACE

To be able to have an opportunity to practice and conduct my acquired skill and knowledge in a manner compatible with the dignity of my profession, and to be able to meet new challenge that would promote constant learning and professional maturity.

EDUCATION

- SSLC in govt high school virajpet-India
- PUC in vijayachandra college virajpet -India

WORK EXPERIENCE

➤ Mc Donalds UAE, Dubai

Designation: Service Crew & Kitchen Staff

Duration: 6 Years (27-07-2016 28-07-2023)

Responsibilities:

- A team player with good oral and written communication skills
- Flexibility to adapt to a changing work environment and build effective relationships with staff and others
- Coordinate all operations, Excellent organizational skills
- Assist in preparing food ; transport , set and serve meals on try service
- Receiving delivery every day and organizing daily counting cleaning stock room
- Wash dishes ,utensils , and pots; clean kitchen and equipment
- Refill water glasses and ice buckets/ clean floors ,walls and ceilings
- Clean window and tables and chairs/ clean work area

➤ Mirah hospitality restaurant Bangalore

Designation: Team member

Duration : 1 Years (02-02-20013 to 13-04-2014)

Responsibilities:

- Diagnostic Satisfaction of every single customer Achieving Excellence in customer service Resolving customer Concerns
- Building Relationship between the Brand and the Customer Execution of Customer Mania in the TEAM
- Perfection of Company Standards and Procedures Assessing Product Quality

PROFESSIONAL SKILLS

- Microsoft Word , MS Excel
- Personal Survival Techniques
- Fire Prevention & Fire Fighting
- Elementary First Aid

DECLARATION

I hereby declare that the above written particulars are true to the best of my knowledge and belief.

SHIVA KOLLIRA MONNAPPA