SREEKANTH N

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Location: Dubai, UAE (on Visit Visa)

SALES EXECUTIVE

Professional Summary

Accomplished Sales Executive with experience in **domestic and export sales** within a leading organization (Lu Lu Group International). Skilled in executing **sales strategies**, managing **export documentation and compliance**, and coordinating **supply chain logistics** to drive revenue and expand global market reach. Proven track record in **client relationship management**, **market research and analysis**, **sales forecasting**, and **negotiation**, consistently exceeding sales targets. Strong focus on **customer service**, **sales reporting**, and **collaborative logistics coordination** to ensure timely, compliant product delivery. Adept at adapting to dynamic markets and committed to achieving optimal outcomes across sales channels.

Core Competencies

- Domestic & International Sales Strategy
- Export Documentation & Compliance
- Client Relationship Management
- Market Research & Analysis
- Negotiation & Closing Skills
- Sales Forecasting & Reporting
- Product Demonstration & Presentation
- Supply Chain Coordination & Logistics

Sales Executive Fair Exports India Pvt Ltd

Kerala, India | Feb 2023 - Aug 2024

Company Overview: Lu Lu Group International

Domestic Sales Responsibilities:

- Built and maintained relationships with local clients to achieve sales goals and drive revenue.
- Conducted market research to identify and pursue new sales opportunities within the domestic market.
- Delivered customized sales presentations and proposals based on client needs, resolving questions and concerns.
- Tracked competitor activity and adjusted strategies to maintain market advantage.
- Negotiated terms and closed sales agreements, ensuring customer satisfaction and fostering repeat business.
- Coordinated with logistics teams to ensure on-time delivery of products, meeting customer expectations.

Provided after-sales support, addressing complaints, returns, and inquiries professionally.

Export Sales Responsibilities:

- Identified and targeted potential markets internationally, expanding market reach through strategic partnerships.
- Built strong relationships with international clients, distributors, and agents, adapting sales approaches to cultural differences.
- Prepared all necessary international sales documentation, including invoices and shipping documents, ensuring compliance with global trade regulations.
- Coordinated with freight forwarders and customs brokers to ensure seamless delivery.
- Negotiated prices, terms, and contracts with international clients to achieve mutually beneficial agreements.
- Provided follow-up and after-sales support, promptly addressing any international client issues.
- Executed export sales strategies to increase global market share, conducting market research for targeted countries.
- Managed export sales orders from initial inquiry to shipment, ensuring compliance with export policies.
- Prepared export documents, including certificates of origin and export licenses, in compliance with regulations.
- Collaborated with supply chain teams to ensure product availability and timely shipping for export orders.
- Negotiated and managed terms of payment for export clients, including international payment methods like letters of credit.
- Monitored export sales performance, providing insights to optimize export strategies and drive growth.

General Sales Responsibilities:

- Met and exceeded sales targets through effective sales strategies across domestic and international markets.
- Delivered excellent customer service to strengthen client relationships and promote loyalty.
- Maintained detailed records of client interactions, sales activities, and market insights for accurate reporting.
- Reported regularly on sales progress and forecasts to senior management.
- Stayed updated on industry trends, competitor products, and market dynamics.

Skills

- Sales & Marketing: Experienced in developing and implementing effective strategies for revenue growth.
- **Customer Relations:** Strong interpersonal skills with a customer-first approach in all sales activities.
- Problem-Solving: Adept at tailoring solutions to meet diverse client needs across domestic and international markets.
- **Self-Motivated & Goal-Oriented:** Driven to exceed sales targets with a resilient, proactive attitude.

Technical Skills

- Proficient in Microsoft Office Suite and CRM systems (e.g., Salesforce).
- Experienced with POS Terminals, Payment Services, and Merchant Services.
- Knowledgeable in international sales documentation and export compliance.

PREVIOUS ROLES

Certified Food Safety Professional | 5 + Years of Experience in Quality **Assurance and Compliance**

Experienced food safety specialist with expertise in quality assurance, food safety compliance, and regulatory standards. Skilled in HACCP, FSSC 22000, GMP, GHP, and FSMS for compliance with global regulations. Proficient in risk assessments, hazard analysis, internal audits, and CAPA implementation, ensuring high food safety and quality standards in production.

Quality Control Specialist / Food Safety In-Charge

Stellar Marine Food Processor Mumbai, India

Dec 2021 - Feb 2023

Buyer Quality Controller

Freelancer Sep 2021 - Dec 2021

Senior Quality controller

Profand vayalat Marine Exports Pvt Ltd

Ernakulam , India Jul 2021 - Sep 2021

Quality Control Technician

National Aquaculture Group Pvt. Ltd.

Jeddah, Saudi Arabia Sept 2018 - Feb 2021

Quality Control In-Charge & Production Supervisor

Indian Aquatic Products Pvt Ltd

Kerala, India Feb 2017 - Dec 2017

Educational Qualification

Bachelor of Science in Zoology (Aquaculture)

Mahatma Gandhi University 2013 - 2016