

<u>SREYAS K J</u>

SENIOR OPERATIONS ASSOCIATE

My Contact Details

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MEENA BAZAR, BUR DUBAI, DUBAI, UAE

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Education Background

• MBA (Logistics & Finance)

Guruvayurappan institute of Management, Coimbatore Under Bharathiyar University Completed in 2021

• BBA (finance)

Wisdom collage, Pavaratty, Thrissur Under University of Calicut. Completed in 2017

AREA OF EXPERTISE

- Customer management
- Documentation and Records keeping
- Material Handling and Planning
- Customer Support
- Billing
- Petty cash management
- Team management
- Assisting Executives
- Data entry
- Godown Incharge
- Inbound and Outbound
- · Petty cash handling
- Team management

PERSONAL DETAILS

- DOB:- 01.01.1997
- GENDER- MALE
- MARITAL STATUS:- UNMARRIED
- NATIONALITY:- INDIAN
- PASSPORT NO:- T6683866 (Valid:- 23/6/2029)
- VISA STATUS:- Visiting Visa
- NOTICE PERIOD- Immediatly

<u>LANGUAGE SKILLS</u>

- ENGLISH
- HINDI
- TAMIL
- MALAYALAM

About Me

As a dedicated and results-driven professional, I am passionate about logistics and thrive in dynamic and challenging environments. With a strong background in warehouse in-charge, sales, and operations and a proven track record of exceeding targets, I bring valuable experience and a strategic approach to driving revenue growth.

Seeking a profile that would polish my skills and advance my career to the next level.

Professional Experience

MRF PVT LTD | SENIOR OPERATIONS ASSOCIATE | GUJARAT MAR 2022- MAY 2023

Kev responsibilities:

- Effectively managed all aspects of material movements, including inbound and outbound logistics, material handling, and strategic planning.
- Preparing reports and documentation
- Coordinate between clients and operations to ensure seamless workflow.
- Identify operational problems and resolve them quickly and efficiently.
- Using inventory management software or systems to track and manage inventory movement, stock availability, and stock turnover.
- Preparing sales reports and sales plans for the sales department
- Monitor, control, and manage business operations to meet client expectations and company goals.
- Processing purchase orders, coordinating with suppliers, and ensuring timely delivery of materials or products.
- Identifying slow-moving or obsolete items and implementing strategies to optimize inventory turnover and minimize carrying costs.
- Handling incoming and outgoing emails, phone calls, and other forms of communication. They may also draft and proofread documents, memos, and reports.
- Ensuring that the office is clean, organized, and well-stocked with necessary supplies. They may also liaise with vendors for office maintenance, repairs, and supplies
- Petty cash is meticulously managed on a daily basis to ensure smooth financial operations.

Loadshare Network PVT. LTD | Operations Executive | THODUPUZA

2021-2022

Key responsibilities:

- Communicating with Upper management and creating strategic plans
- · Creating and submitting reports
- Identify urgent and important tasks and manage time efficiently to handle multiple priorities.
- Coordinating with logistics and transportation providers to schedule deliveries and track shipments.
- Developing distribution plans to optimize routes and minimize delivery times and costs.
- Supervising warehouse activities, including receiving, storage, and order picking, packing, and shipping.
- Ensuring products are handled and stored correctly to maintain their quality and prevent damage during the distribution process.
- Addressing customer inquiries, resolving issues, and ensuring high levels of customer satisfaction.
- Identifying opportunities for streamlining operations, improving efficiency, and reducing costs.
- Ensuring adherence to health and safety regulations in the warehouse and distribution processes.
- Addressing day-to-day operational challenges and finding solutions.
- Providing training to warehouse staff and distribution teams to enhance their skills and knowledge

Hard Skill

- SAP
- Data Analysis
- · Inventory Management Systems
- · Documentation and Systems
- Fleet Management
- Supply Chain Knowledge
- Forecasting Techniques
- Product Knowledge

Soft Skill

- Time management
- Decision-Making & Problem-solving
- Leadership
- · Adaptability and flexibility
- · Analytical Thinking
- Organizational Skills
- Communication
- Planning and Organization
- Attention to Detail
- Problem-solving
- Team Player
- Multitasking

OTHER KNOWLEDGE

- TALLY ERP
- SAP
- MicroSoft Excell
- Microsoft Word
- Microsoft Powerpoint

CERTIFICATES

- Procurement disasterready.org
- Procurement Planning disasterready.org
- Ms Office Microsoft

PCM Marketing | Warehousing & Marketing Executive | THRISSUR 2017-2019

Key responsibilities:

- Build and maintain positive working relationships with internal and external stakeholders, clients, partners, and team members.
- Managing orders and customers.
- · Preparing budgets, reports, and other financial records.
- Ensuring goods are stored in an organized manner to optimize space and facilitate easy access for picking and packing.
- Determining optimal reorder points and maintaining appropriate safety stock levels to prevent stock-outs and overstock situations.
- Maintaining accurate records of incoming and outgoing inventory, conducting regular stock audits, and ensuring proper stock levels are maintained.
- Coordinating the picking and packing of orders to meet customer requirements and timelines.
- Managing warehouse staff, providing training to new employees, and ensuring efficient workflow and teamwork.
- Monitoring inventory levels and coordinating with procurement or purchasing teams to replenish stock as needed.
- Maintaining proper documentation of all warehouse activities, including receipts, dispatches, and inventory records.
- Assisting sales staff and Managing sales orders
- Providing support to customers and resolving any warehouse-related issues or inquiries.

PROJECTS

- Effective customer satisfaction of physical distribution in PCM Marketing
- · Customer Satisfaction in Colgate and Pepsodent

ACHIVEMENTS

- Second place in logistics game conducted by collage in affiatus.
- second place in state level painting- oil color in CCA Fest.

DECLARATION

I, Sreyas KJ, hereby declare that all the information provided in this Curriculum Vitae (CV) is true, complete, and accurate to the best of my knowledge and belief. I understand that any false or misleading statements may result in the rejection of my application or termination of employment if already hired.

SREYAS KJ