



# SYED MUHAMMED FAZAL THANGAL

Cashier or Sales Associate

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**Email:** [fasalthangal@gmail.com](mailto:fasalthangal@gmail.com)

**Location:** Dubai, UAE

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## PROFESSIONAL SUMMARY

Experienced Sales Executive and Cashier with over 12 years in the retail sector, specializing in luxury watch sales, customer service, and POS operations. Proven track record in selling high-end brands such as Citizen, Edifice, Police, Polo, Fossil, and Seiko 5. Adept at handling billing systems, managing inventory, training junior staff, and exceeding monthly sales targets. Technically skilled with hands-on experience in accounting software, DTP tools, and mobile/laptop servicing. Multilingual and customer-focused, with a strong ability to thrive in fast-paced retail environments.

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## PROFESSIONAL EXPERIENCE

### Cashier & Sales Executive | 2023 – 2025

Time World LLC, UAE

- Selling premium and luxury watch brands including Citizen, Edifice, Polo, Police, Fossil, Seiko 5
- Provide in-depth product demonstrations and style guidance
- Handle POS billing and daily cash reconciliation
- Maintain brand-specific display standards and stock rotation
- Support monthly sales promotions, consistently meeting targets

### Customer service | 2020 - 2022

Zain Mart Hypermarket LLC (Watch Division), Jazeera, Ras Al Khaimah, UAE

- Responsible for watch section customer service and billing
- Handled watch repairs and customer complaints efficiently
- Managed daily cash collection and deposit reconciliation
- Trained junior staff on product knowledge and POS usage

### Admin and Business Development | 2014 - 2020

Jones Refrigeration Equipment Spare & Parts LLC, Nakheel, Ras Al Khaimah, UAE

- Processed daily transactions and prepared invoices for retail clients
- Managed display setups and stock levels for retail showroom
- Assisted customers in identifying parts and accessories
- Maintained customer database and loyalty programs

### Cashier & Sales Executive | 2009 - 2011

Al Ahramat Mobile Phone, Qatar

- Assisted customers in selecting phones and accessories
  - Maintained updated product knowledge in fast-moving tech retail
  - Promoted new product launches and special deals
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## EDUCATION & CERTIFICATIONS

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### Diploma in Computer Hardware and Software Services

SEEMOS INFOTECH, Kozhikode

- Mobile Phone Hardware and Software Services
- Laptop Services and Maintenance
- CCTV Installation
- MS Office and Desktop Publishing (DTP)

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## PROFESSIONAL SKILLS

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|--|---|
| • Luxury Watch Sales & Brand Promotion       | • Mobile & Electronics Product Knowledge                |
| • POS Billing & Cash Reconciliation          | • Complaint Handling & After-Sales Support              |
| • Customer Service & Relationship Management | • Staff Training & Team Collaboration                   |
| • Inventory Control & Stock Replenishment    | • F Books, Odoo, MS Office, Photoshop, CorelDRAW        |
| • Sales Target Achievement & Upselling       | • Technical Support: CCTV, Mobile, and Laptop Servicing |
| • Retail Display & Visual Merchandising      |   |

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## LANGUAGES

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- English
- Malayalam
- Hindi
- Tamil
- Arabic

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## ADDITIONAL INFO

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- Nationality: Indian
  - Passport Number: C1160535
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