SYED IHTESHAM UL HAQ

OBJECTIVE

I aim to deliver exceptional results and drive continuous improvement like efficiency, customer satisfaction, and revenue. Committed to professional development and dedicated to upholding the highest standards.

CONTACT

PHONE:
056-6110815

EMAIL:
syed.ihtisham15@gmail.com

ADDRESS:
Dubai, UAE

EDUCATION

Bachelor in Tourism and Hospitality management
Abdul Wali Khan University, Pakistan
2014 - 2017

WORK EXPERIENCE

[Shaanxi Constructions Engineering Group of Companies – Dubai]
Storekeeper | April 2024 to present

- Dealing with Subcontractors and receiving deliveries
- Handling staff and distributing materials on daily basis.
- Keep records of inside and outside store materials, maintaining office documents / files and time sheet.
- Update and upload raw materials on daily basis.

[The Hub 7 Restaurant – Dubai]
Restaurant Host | Jan 2023 to Feb 2024

- Providing excellent wait service to ensure satisfaction.
- Taking customer orders and delivering food and beverages
- Making menu recommendations, answering questions and sharing additional information with restaurant patrons

[Maisonette hotels and resorts – Pakistan]
Front Office Agent | April 2019 - Sep 2022

- Hotel reservations online and walk-in
- Cash handing plus night closing/night auditor
- Booking keeping, record files and documents controller
- Front office staff, team work and team support.

[Pakistan Tourism Development Corporation]
Trainee Graduates |March 2017 to Feb 2018

- Taken food orders and cash handing
- Hotel /motel online and walk-in reservations
- Assisting and team leading (staff timing and scheduling)

TRANINGS

SIRA Certified – Dubai Professional
Security Training 2024

Tour Guide skills from Sustainable Tourism
Foundation Pakistan 2019

SKILLS

Making itineraries **|** Customer Care Ability of quick learning | Team Work
And Team support | Skills | Hospitality Management | Receiving Guests

REFERENCE

To be furnished upon request