

Samson Musarika

OBJECTIVE

I am a hardworking man with experience in Customer services, Hospitality and Facilities management, Housekeeping and Stewardship . My skills below are technical skills and experience help me to work as a supportive leader and member also as an individual to make a positive contributions.

EXPERIENCE

Housekeeping Supervisor Jan 2022 - Current
Transguard group (Meydan Villas and holiday homes)

- Supervising and training housekeeping staff about MSDS, COSHH, PPE, Deep cleaning procedures, explain sign board, including scheduling and assigning tasks.
- Training use of power tools e.g pressure washer, wet and dry vacuum, electric box sweeper, elevator cleaner, buffer side to side, burnisher floor polisher, air blower, humidifier, carpet cleaner, washing machine, sofa cleaner etc.
- Risk assessment, and daily briefing for tools box talk and managing inventory of cleaning supplies and equipment, including requisitions for restocking. Address maintenance issues.

Housekeeping team leader Jan 2021 - Dec 2021
Transguard Group (Skyview Hotel)

- Cleaning rooms in accordance to specific standard and stock guest rooms and public areas in a timely organized manner according to procedures and brand and company standards.
- Application of proper cleaning supplies and quantity of cleaning supply in accordance with brand and company standards.
- Maintain terry/linen and supply carts in a neat and organized manner, replenish supplies and restock shelves and carts as needed.
- Report lost and found items to supervisor, transport trash and waste to disposal area, report needed repairs of unsafe conditions to supervisor.

CONTACT

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SKILLS

- Microsoft office 365
● ● ● ● ●
- Customer service
● ● ● ● ●
- Using Power tools
● ● ● ● ●
- Table service,
● ● ● ● ●
- Attention to detail,
● ● ● ● ●
- Communication skills
● ● ● ● ●
- Problem solver
● ● ● ● ●
- Opera MS
● ● ● ● ●
- Conflict resolution
● ● ● ● ●
- Table service
● ● ● ● ●
- Compliance and safety
● ● ● ● ●
- Time management
● ● ● ● ●
- Leadership
● ● ● ● ●
- Inventory management
● ● ● ● ●
- Performance evaluation
● ● ● ● ●

Cleaner cum Kitchen Steward
Transguard Group (EK Catering)

Dec 2019 - Jan
2021

- Wash all dishes and cutlery using the dishwasher; hand wash any items not dishwasher-safe.
- Clean pots, pans, utensils, and other minor kitchen equipment; ensure floors are dry and clean at all times.
- Comply with all relevant food safety regulations and adhere to policies, procedures, and work instructions.
- Deep cleaning of machinery which includes dismantling all components need to be clean, making sure there are intact and dry and replace then restart the machines, also work alongside the technical team if they are any faults or necessary adjustment need.
- Setting up temperatures of dish washer and speed of the conveyer belt and safety switches.
- Sanitation of all cutlery, pots and other cleaning tools to ensure they is no or less risk of food poisoning and contamination.

Pipe fitter/ Assistant surveyor.

Shellbird Electromechanical Group, LLC

Dec 2017 - Oct
2019

- Review blueprints to understand requirements, set and modify specifications
- Inspect and prepare sites for construction operations
- Measure and cut pipes according to requirements, weld, assemble, and lubricate pipes, install and secure pipes (e.g. with clamps)
- Test functionality of hydraulic and other systems, repair malfunctions, breakages, or leaks
- Use and maintain tools (e.g. pneumatic drill, saws), collaborate with other workers (e.g. plumbers, painters) to produce finished constructions
- Follow safety guidelines and use protective equipment (e.g. goggles)
- As assistant surveyor holding level or stadia rod at designated points to assist in determining elevations and laying out stakes for mapmaking, construction, mining, land, and other surveys.

ACHIEVEMENTS & AWARDS

Best performance certificate (skyview hotel) Sep 2021

Diversy Chemical awareness April 2021

Associate member ABE International business collage Dec 2016

EDUCATION

Diploma in Travel, Tourism and Hospitality Management
ABE International Business College

2014-2016

High School Certificate (grade 11)
Hatcliffe High School

2005