SACHIN JOSHI

# Warehouse supervisor

Get in touch!

About Me

Seeking for a challenging position in an esteemed organization where I can implement my knowledge and expertise for attaining the goals of organization and in return I would be benefited with self-development and enriched with more skills and experience..

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sj357223@gmail.com Hor Al Anz, Dubai, UAE

Language

English Hindi Marwari

## PASSPORT INFORMATION

Passport no : S4029148 Nationality : Indian Expiry Date : 09/08/2028

Visa Status : Employment

## PASSPORT INFORMATION

Religion : Hindu Gender : Male

Date of Birth : 15/08/1999 Marital Status : Single

Father’s Name : Nemichand Joshi

## Experience

L&D Ambassador for new hires

Daily dewell scan metrics-fix the scan compliance on daily basis. Scheduling delivery associate rostering according to their work days and not 6 plus violation.

Assigning/ Reassigning rotes – to the delivery associates who familiar with the areas

Problem solving on the packages where cannot induct, Stow and ready for dispatch and arrange “NA” packages Ready to dispatch in the route .

### LAST MILE OPERATION PROBLEM SOLVER: AMAZON DUBAI, UAE

**May 2021 to Present**

Evaluate & Problem Solve for logistics, operations and other system process hurdles.

Identify, investigate and correct shipment errors through the use of kick out, optimized out bounty problem solver (OOPS) and putty tools to ensure that customers orders are delivered.

Analyses Results and provide Ongoing Report.

Solve Problems of RTO, Orphan and Wrong address Shipment's. Manage timely data collection to Update Operations metrics to achieve productivity targets.

### Customer Service Representative IMG World UAE Jan 2020 to march 2021

Ensure that each visitor receives outstanding service by providing a friendly environment

Guiding visitors, the tour around

Protocol assistance to the tourist for special tour

Achieve the target and promoted to team leader position.

Oversaw customer account inquiries, accurately providing information to resolve service complaints and guarantee customer satisfaction.

Provided friendly, attentive service by promptly responding to customer enquiries and processing order requests.

## Skills

Strong communication skills and ability to work with many organizations vendor and other departments.

Strong analytical, problem-solving approach.

Working knowledge of MS Office Suite (Out Look, Excel, Word, PowerPoint). Knowledge and interest in logistics and throughout challenges globally in logistics.

## Education

BCOM(Bussines management) from Sk collage sikar rajasthan(2018). Higher secoundry from rajasthan, Higher secondry examination board, rajasthan india (2015).

Diploma in fire and safety engineering from national institute of fire and safety engineering, Nagpur (maharasthara)(2017).

Diploma in RSCIT computer course from Rajasthan(india).

## DECLERATION

I hereby declare that the information and facts stated above are true to the best of my knowledge and belief. I appreciate your kind attention to this and look forward toi hearing from you soon.