

SAHAD MUHIYUDHIN MT

Sales Professional | Customer Service | Cash Handling | POS Systems Expert

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EXPERIENCE

Sales and cashier

LuLu Hypermarket UAE

07/2023 - Present | Dubai, UAE

- Identified counterfeit notes whilst handling cash, ensuring financial security
- Advised alternative products to meet specific preferences or budgetary needs
- Redeemed stamps and vouchers against transactions
- Used cash registers and POS systems to request and record customer orders and compute transactions
- Handled returns and exchanges following company policies, resulting in satisfied customers
- Assisted customers with enquiries to enhance their shopping experience

Cashier and accountant

Marhabha water service

2022 | Athavanad, India

- Processed payments swiftly for improved customer experience
- Studied event details before selling tickets to accurately and knowledgeably answer customer questions
- Handled high volumes of transactions during holiday seasons efficiently
- Processed sales, exchange and refund transactions efficiently to reduce customer waiting times

Sales assistant

MI Oushada sala

2021 | Valanchery, India

- GMP certified company
- Tagged products quickly and accurately with price tags and stickers
- Offered personalised shopping advice to enhance customer experiences
- Prepared orders for customers with wrapped, bagged and boxed items
- Operated cash registers with accuracy and processed cash and card transactions
- Trained new staff members, fostering a supportive working environment

EDUCATION

Certificate of higher education

EMEA HSS

03/2019 | Kondotty

- EMEA HSS, Kondotty, Kerala

SUMMARY

Experienced professional with a strong focus on customer service and cash handling. Dedicated to creating smooth transactions and ensuring a positive shopping experience. Exceptional communication and problem-solving skills contribute to the ability to address customer needs effectively. Committed to maintaining accuracy and delivering top-notch service. Consistently strives to exceed customer expectations. Highly proficient in operating POS systems, enabling efficient transaction processing and seamless service.

KEY ACHIEVEMENTS

Manual light vehicle license UAE

Particularly skilled in efficient route planning and safe operation of light vehicles

Computer literacy

Microsoft publisher, Adobe (InDesign ,illustrator ,photo shop) ,Arabic and English typing skills

Improved customer service

Reduced waiting times by 20% through efficient transaction processing.

Cash handling accuracy

Handled 500 above daily transactions with zero errors.

Staff training success

Trained 10 new staff, increasing team efficiency by 30%.

Customer issue resolution

Resolved 95% of customer issues within first contact.

LANGUAGES

Arabic

Advanced



English

Proficient



Hindi

Proficient



Tamil

Proficient

