

# SAHAD MUHIYUDHIN MT

Sales Professional | Customer Service | Cash Handling | POS Systems Expert

+971561312367    sahadmt39@gmail.com    www.linkedin.com/in/sahad-muhiyudhin    Dubai



## EXPERIENCE

### Sales and cashier

#### LuLu Hypermarket UAE

07/2023 - Present    Dubai, UAE

- Identified counterfeit notes whilst handling cash, ensuring financial security
- Advised alternative products to meet specific preferences or budgetary needs
- Redeemed stamps and vouchers against transactions
- Used cash registers and POS systems to request and record customer orders and compute transactions
- Handled returns and exchanges following company policies, resulting in satisfied customers
- Assisted customers with enquiries to enhance their shopping experience

### Cashier and accountant

#### Marhabha water service

2022    Athavanad, India

- Processed payments swiftly for improved customer experience
- Studied event details before selling tickets to accurately and knowledgeably answer customer questions
- Handled high volumes of transactions during holiday seasons efficiently
- Processed sales, exchange and refund transactions efficiently to reduce customer waiting times

### Sales assistant

#### MI Oushada sala

2021    Valanchery, India

- GMP certified company
- Tagged products quickly and accurately with price tags and stickers
- Offered personalised shopping advice to enhance customer experiences
- Prepared orders for customers with wrapped, bagged and boxed items
- Operated cash registers with accuracy and processed cash and card transactions
- Trained new staff members, fostering a supportive working environment

## EDUCATION

### Certificate of higher education

#### EMEA HSS







03/2019    Kondotty

- EMEA HSS, Kondotty, Kerala

## SUMMARY

Experienced professional with a strong focus on customer service and cash handling. Dedicated to creating smooth transactions and ensuring a positive shopping experience. Exceptional communication and problem-solving skills contribute to the ability to address customer needs effectively. Committed to maintaining accuracy and delivering top-notch service. Consistently strives to exceed customer expectations. Highly proficient in operating POS systems, enabling efficient transaction processing and seamless service.

## KEY ACHIEVEMENTS

- **Manual light vehicle license UAE**  
Particularly skilled in efficient route planning and safe operation of light vehicles
- **Computer literacy**  
Microsoft publisher, Adobe ( InDesign ,illustrator ,photo shop) ,Arabic and English typing skills
- **Improved customer service**  
Reduced waiting times by 20% through efficient transaction processing.
- **Cash handling accuracy**  
Handled 500 above daily transactions with zero errors.
- **Staff training success**  
Trained 10 new staff, increasing team efficiency by 30%.
- **Customer issue resolution**  
Resolved 95% of customer issues within first contact.

## LANGUAGES

- Arabic**  
Advanced
- English**  
Proficient
- Hindi**  
Proficient
- Tamil**  
Proficient