# **Nay Lin Htet**

#### Sales



# OBJECTIVE

Hardworking and passionate job seeker with strong organizational skills eager to secure entry-level sale and customer service position. Ready to help team achieve company goals. Motivated individual with experience in customer service and sales. Skilled in building customer relationships and understanding customer needs. Strong communication and interpersonal skills for providing superior customer service. To seek and maintain full-time position that offers professional challenges utilizing interpersonal skills, excellent time management and problem-solving skills.



# **WORK EXPERIENCE**

## RGK Z&A Group Co., Ltd. | Sales and Customer Service

*May 2019 – December 2023* 

- Greeting the customer when entering
- Answer customer questions through via mail or phone and in person
- Provide excellent customer service to ensure satisfaction
- Handle customer complaints, provide appropriate solution
- Establish, develop and maintain positive businesses and customer relationships
- Selling products and services using solid arguments to prospective customers
- Coordinate sales effort with team members and other departments
- Balancing the cash drawer at the beginning and end of a work shift



High School, B.E.H.S, Yangon | 2009 - 2010

Diploma in Network Engineering, Ministry of Education in Yangon University | March 2015 - Jan 2016

## **CONTACT**

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## **PERSONAL DETAILS**

Date of Birth : 24/09/1994

**Marital Status: Single** 

Nationality : MYANMAR

Gender : Male

#### **SKILLS**

\*Strong Technology Knowledge,
\*Confident and efficient in working
space, \*Fast Learner any
environments, \*Customer Service
Skills and Problem-Solving, \*Mingle
to the client with efficient
technology knowledge and
patiently and actively listen
carefully.

#### **INTERESTS**

New Learning, Playing the guitar, Reading about Biography, Traveling, New Technologies

#### **LANGUAGE**

\*ENGLISH

\*MYANMAR