

NAMULI DOROTHY

Sales Associate



CONTACT

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UAE DUBAI

Namuli Dorothy.com

EDUCATION

Summit college
2018-2020

Certificate in advanced computing

AWARDS & CERTIFICATIONS

- computer certificate
- Certified fashion and design

SKILLS

- Listening
- Excellent customer service
- up selling & cross selling
- Meeting sales goals
- Product knowledge
- Dependability
- General math skills
- Verbal communications

PROFILE

Actively seeking for the position of sales associate where I can utilize my organizational and communication skills to contribute to an increased customer satisfaction. Motivated person with over 3 years of experience working in the same role with an enthusiastic attitude and commitment to serve as a honorable and hardworking team member, strong mathematical skills, excellent customer service abilities and great attention to details.

WORK EXPERIENCE

CUSTOMER SERVICE 2023-2025

FREEZ ICE CREAM AL JADDAF UAE

- Ensure high levels of customer satisfaction through excellent sales service
- Assess customers needs and provide assistance and information on product features
- Welcome customers to the store and answer their queries
- Follow and achieve department's sales goals on a monthly, quarterly and yearly basis
- Maintain in-stock and presentable condition assigned areas
- Actively seek out customers in store
- Remain knowledgeable on products offered and discuss available options

SPLENDOUR SUPERMARKET
STOCKER 2020-2023

- Educate customers about current promotions
- Maintain superior knowledge of products and services
- Contribute to team's daily sales goals
- Monitor inventory levels and restock shelves as needed
- Stamp, mark, and tag prices on merchandise
- Maintain the orderliness of the sales floor
- Operate cash registers, take payments, and issue receipts