Md. Hashim Ali

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Residence Visa: Valid Up to till 01-09-2024



Professional Summary:

Worked in Information Technology as an IT Sales Manager Cum Tech Support Capable of adapting new and changing environments quickly. Perceived by managers and peers as valuable and reliable team player. Seeking a position to utilize my skills & abilities in any industry that offers professional growth in the field of networking while being resourceful, innovative & flexible.

SKILLS: Effective communication skills

Sales & Marketing Skills

Business Development Skills

Problem Solving Attention to details.

Leadership

Analytical Skills

Work Experience: 15 Years

From Jun 2022 to till Now at Adcon Computer LLC. Dubai UAE

Worked as an IT Sales Executive.

From Feb 2011 to Jan 2022 at Bright Computer. India

Designation: IT Sales Manager

Worked as an IT Sales Manager Cum Tech Support. Over the course of my 15 Years Carrier, I have developed skill set directly relevant to the IT Sales & Marketing Manager role including with deal HP, Lenovo, Acer, Dell Laptop, Desktop. Also Deal Epson, HP, Brother, and Canon Printer. Dealing with IT Peripherals like company Lapcare, Zebronics, Fox inn, I-Ball, HP, F&D, and Boat Genius Etc.

I Was the Owner of My Showroom Named Bright Computer (Sales & Service) but the Corona Pandemic Caused a lot of damage and the showroom had to be closed.

I M Providing Link You Can Check And Verify My Showroom. https://www.justdial.com/Garhwa/Bright-Computer-Raja-Complex-Near-Tiwari-Rest-House/9999P6561-6561-140709104629-X6A1_BZDET

From October 2008 to January 2010 worked Baladiya Office (Al-Meth nub, Al-Qaseem) Saudi Arabia.

Designation: Senior System Engineer **Reason Of Leaving:** Contract Has Been Completed.

Responsibility:

- Installation & configuration of All Operating System as Windows 7, Windows 8, and Windows 10.
- Assemble, Maintenance, Repair All Type Desktop and Laptop.
- Technical and Service Support All Type of Computer, Laptop, and Printer. Also Refilling Printer Cartridge Toner HP, Canon, Samsung, Brother Etc.
- Installing Switch, Router, Firewall like D-Link, TP Link, Fortinet etc.
- Work with Domain Environment.
- Configuration & Troubleshooting printer on LAN, WAN.
- Installation of CCTV like Hik vision, CP- Plus Dhauwa etc.
- Providing support for the different applications like MS-office, Auto-CAD, Photo Shop, Page Maker, Photo shine Etc.
- Providing technical support over the phone on the entire network.
- Installing all types of Hardware, software, drivers, and multimedia devices.
- Hardware compilation according to the client's requirement.

From 2007 to October 2008 at Leighton Contractors India an outsource basis by Axis Computech & Peripherals.

<u>Designation:</u> Sales Executive & Tech Support.

<u>Responsibilities:</u> Totally Manage Sales and Service of Computer, Laptops, Printers and IT Peripherals On the one roof because it was an authorized Service Center and Showroom of HP. We Deals in Both Sector Government and Public Sector Sales and Service Installation, Maintenance, Repair Etc.

Certification:

- JCHNP From Jetking. (Delhi) Computer Hardware & Networking.
- CCNP From Jetking. (Delhi) Microsoft Certification

Academic Qualification:

- Matriculation from B.S.E.B
- Intermediate from J.I.E.C
- Graduation from RANCHI UNIVERSITY

Personal Information:

Father's name : Md. Noor Azizi. Date of birth : 10th Feb 1986. Sex : Male.

Marital status : Married. Religion : Islam. Nationality : Indian.

Language : English, Hindi, Urdu, Entry Level Arabic.

Hobbies & Interest : Robotic, Marketing, E-Comers, Blogging, To The Help Poor.

Personal Thought: I think, if got a chance then I can change the world.

Present Address: 1102, Sheikh House, Deira. DUBAI, UAE