# Muhammad Ishtiaq



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- Village Matha Shewa Banda,P.O Box & Tehsil Katlang District Mardan KhyberPakhtunkhwa Pakistan
- ## 9th April 1989
- Pakistani
- ML1848972
- **o** Single
- Male
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- s live:tariqgil32

# **PROFILE**

To work in a firm with a professional work environment where I can utilize and apply my knowledge skills which would enable me to grow while fulfilling organizational goals

## **LANGUAGES**

Pashto, Urdu, English



## PROFESSIONAL EXPERIENCE

## Mushtaq Super Store, Sales Manager

2013 - 2022 | Mardan, Pakistan

- Developed and implemented a new sales strategy that resulted in a 25% increase in market share and a 20% increase in profitability within the first year.
- Lead and motivated a sales team of 15 to achieve sales goals, resulting in a 30% increase in revenue and a 15% increase in customer satisfaction.
- Analyzed competitor activities and developed strategies to counteract their efforts, resulting in a 10% increase in market share and a 5% increase in customer retention.

## **EDUCATION**

Master in English Literature and Linguistics, Abdul Wali Khan University

September 2010 – June 2012 | Mardan, Pakistan

Bachelor of Arts, University of Peshawar

August 2008 – April 2010 | Peshawar, Pakistan

Bachelor of Education, Allama Iqbal Open University January 2014 – January 2015 | Islamabad, Pakistan

#### **PUBLICATIONS**

An Analysis of the Problems Faced by the Students at Intermediate Level in Speaking English in the Rural Areas of Mardan

2012

## **REFERENCES**

**Dr. Saira Maqbool**, Associate Professor, Allama Iqbal Open University saira.maqbool@aiou.edu.pk

**Dr. Irfan Ullah**, Associate Professor, Abdul Wali Khan University irafanullah@awkum.edu.pk

## **INTERESTS**

Modern American Literature
Modern American Poetry
Illustration

(•Hiking• Playing Cricket•Swimming•Netflix)

## **DECLARATION**

I hereby confirm that the information provided is true and correct to the best of my belief

# **SKILLS**

Sales strategy development and implementation •Sales team leadership and motivation •Market analysis and competitor research •Customer relationship

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- •Customer relationship management •Budget management and financial analysis
- •Sales incentive program creation and management
- •Communication Skills
- •Interpersonal Skills
- •Time Management
- •Classroom Management
- •MS Office
- •MS Word
- •Excel
- Powerpoint