



# SAMRAN ALI

SECURITY GUARD SIRA HOLDER

My goal is stay committed towards my organization's mission, values, philosophy & goals. And ensure quality service through orchestrated team work and at the same time learn and grow with the organisation.

## PROFILE

### EMAIL

qadrisamran74@gmail.com

### PHONE

0525492060

### ADDRESS

Dubai  
Jebel Ali  
Dipark2

## SKILLS

### EFFECTIVE MOTIVATOR

### GREAT CLIENT RELATIONSHIP MANAGEMENT

### COMMUNICATION

### PROBLEM SOLVING

### LEADERSHIP

### ACTIVE LISTENING

### CUSTOMER SERVICE

## LANGUAGES

ENGLISH - *Expert*

HINDI - *Basic*

URDU - *Basic*

## WORK EXPERIENCE

**November,  
2021 - Present,**

### SECURITY GUARD

Alyalayis Government Medicle Center Dubai

Now I do customer service as security at Alyalayis Government Transaction... Our job is to make the customer happy, to answer all the customer's questions, if there is a problem, to solve the problem. securing the premises and personnel by staying on patrol, monitoring surveillance equipment, performing building inspections, guarding entry points, and verifying visitor.

And i have been worked many locations in Dubai

Residence bank, Bur Dubai

Sun And Sand Hotel, Al Baraha

Grand City Mall, Aloquz

Al Khaleej Hotel, Deira Dubai

Perently i have been working Alyalayis Govrnment

Transaction Center Dip2

*Dubai jebel Ali*

*Dipark2*

**September,  
2019 -  
October, 2020**

### CUSTOMER SERVICE

Jio Care in Pakistan

Greet customer with a genuine smile. Interest •Providing product information, answering questions, offering assistance and suggesting items processing cash and credit card payments. Preparing order list, expiry, damaged inventory list for wear house purposes

*Lahore*

## EDUCATION

**May, 2017 -  
May, 2018**

### MATRICULATION

Hassan Scholar Public School

I studied in Hassan Scholar Public school, I studied science and got a division with very good marks.: the activity or process of learning about something by reading, memorizing facts, attending school,

*Sialkot kingra*

*(769/1100.78%)*

**June, 2018 -  
August, 2019**

### HIGHER SECONDRY

Punjab Gruop Of College

I studied in Punjab Group Of College Sialkot in which I passed in Computer Science Master and English Subjects.I was a very hardworking boy, I won many awards

*Zafarwal*

*(902/1100.84%)*

## **PERSONAL INFORMATION**

Birthday : 07/09/2002  
Nationality : Pakistan  
Gender : Male  
Marital Status : Single  
Passport No : UU1827631  
Expiration Date : 09/15/2025  
Father Name : Abdul Aziz

## **PERSONAL INTERESTS**

- **MUSIC**
  
- **TRAVELLING**

## **DECLARATION**

I declare that all the facts given above are genuine to the best of my knowledge and belief I hereby declare that the details and information given above are complete and true to the best of my knowledge.

## **REFERENCES**

Samran Ali  
Security Guard  
Dubai jebel Ali  
0525492060  
qadrisamran74@gmail.com

## **CAREER HIGHLIGHT**

Active Listening Skills. Improving Customer Experience. • Building Customer Loyalty. • Positive Attitude. • Bilingual Customer Support. Customer service representatives receive and make telephone calls and it is our job to help maintain strong relationships with customers by responding to questions and concerns with speed and professionalism.