

## SKILLS

- Stock management
- Customer relations
- · Picking and packing
- · Product displays
- Stock processing
- Customer Service
- Cash handling

## **EDUCATION**

#### 12/2016

British way English Academy | Kurunegala, Sri Lanka Certificate of Higher Education: English

Graduated with distinction

#### 08/2015

Mayurapada central college | Narammala, Sri lanka Certificate of Higher Education: Engineering technology

· Graduated with distinction

# **LANGUAGES**

CHRUSH	DZ
Upper intermediate	
Sinhala	C1
Advanced	

# Sanju Gimhan

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Dubai

19/12/1996

### PROFESSIONAL SUMMARY

Hardworking stock handling professional with excellent planning and time management abilities. Completes tasks with attention to detail for accurate, reliable results. Skilled in communication and cooperation to aid team performance. Self-disciplined professional with exemplary preciseness and organisation skills. Possesses strong interpersonal skills and known to increase customer loyalty and retention. Fit to lift heavy objects and fill shelves.

#### **WORK HISTORY**

08/2020 - 11/2023

Supermarket shelf stacker

Arpico Supercenter | Kurunegala , Sri Lanka

- Maintained neat and clean store areas in line with health and safety policies.
- Counted and recorded stock precisely for reliable audits.
- · Received, unpacked and sorted high-volume deliveries.
- · Stacked items neatly to create presentable shop displays.
- Rotated stock and checked sell by dates to minimise wastage.
- Organised goods to clearly display labels, prices and features.
  Examined expiry dates to avoid spoilage of products.
- · Examined expiry dates to avoid sportage or produc
- · Replaced stock on empty and low-quantity shelves.

09/2018 - 07/2020

Sales assistant & cashier

Spectra industry Ilc | Kurunegala, Sri Lanka

- Provided service with a smile, offering courteous, helpful advice to best meet customer needs.
- Greeted customers and offered assistance with selecting merchandise, finding accessories and completing purchases.
- Listened to customer needs and preferences to provide targeted advice, increasing sales opportunities.
- Resolved customer complaints and process issues with proactive problem-solving skills.
- Operated cash registers with accuracy and processed cash and card transactions.
- Followed company procedures and guidelines for smooth retail operations.