

JOJU MATHEW

SUMMARY

Trustworthy Restaurant captain with 3 years of practical experience and dedicated work ethic. Self-motivated to consistently provide first-class results in line with stringent targets and deadlines.

EXPERIENCE

Cashier cum Sales Executive, 09/2019 - 05/2023

Royal Craft Genuine Spares - Kochi, India

- Handled high-volume credit and cash transactions using Point Of Sale (POS) systems efficiently.
- Helped customers with specific item requests by answering questions and offering knowledgeable product advice.
- Completed opening and closing procedures, verifying proper cash-on-hand amounts and allocating resources.

F&B Service Captain, 02/2017 - 08/2019

C9 Hospitality - Ernakulam, India

- Prepared range of written communications, documents and reports.
- Identified issues, analyses information and provided solutions to problems.
- Managed complaints with calm, clear communication and problem-solving.

Industrial Trainee, 10/2016 - 01/2017

Thomas Hotels And Resorts - Thiruvananthapuram, India

- Completed industrial tasks, such as equipment maintenance and quality checks without supervision or assistance by managers.
 - Completed all tasks efficiently and timely, as instructed by industrial managers.
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EDUCATION

Bachelor Of Hotel Management And Catering Science, F&B Service, 2017

Munnar Catering College - Ernakulam, KL

Higher Secondary Education, 2010

Government Of Kerala Board Higher Secondary - Kottayam, KL

PERSONAL DETAILS

Date Of Birth : 04- June-1993

Sex : Male

Nationality : Indian

Passport No: X8254526

Marital Status : Married



CONTACT

Address: Kottayam 686605

Phone: +971552959649

Email: jojusonyz369@gmail.com

SKILLS

- Google Workspace
- Communication skills
(English, Hindi, Malayalam, Tamil)
- Problem-solving
- Team Management