

Shahid Iqbal

Date of birth: 03/08/1991 | **Nationality:** Pakistani | **Gender:** Male |

Phone number: (+971) 553572092 | (+971) 552157970 (Mobile)

Email address: Shahid.transguard121@gmail.com

Address: CB62 Gulshan colony, 47010, Wah cantt , Pakistan (Home)



● WORK EXPERIENCE

20/01/2019 To 15/08/2024 in Dubai , United Arab Emirates

DRIVER LICENSE NO.3 MANUAL TRANSGUARD GROUP OF LLC

*Dedicated and dependable Car Driver with excellent record of customer satisfaction. Stickler for punctuality and safety. Established history of completing driving jobs through various kinds of territory at various lengths.

- Thorough knowledge of automobile and equipment safety
- Ability to work long shifts up to sixteen hours
- High flexibility in scheduling, including nights, weekends, and holidays

Cash Custodian

Cash service: Pursuing cash service in Transguard Group llc Dubai from February 2020 onwards.

- Provide services to ATM's , adding cash making sure that ATM's are always working .
- Replenished and balanced cash dispensers weekly or as necessary for efficient customer transactions
- Demonstrated that customers come first by serving them with a sense of urgency .
- Worked as a team member to provide the highest level of service to customers .
- Ability to Clear all fault in the ATM as much as possible In Dispenser or GBNA and card reader .
- Ability to caught anti skimming device on the ATM if have ATMs any skimmings .

SIRA : License holder by Dubai Police

First Aid. : Basic Training from Emirates Aviation College

Fire Fighting : Basic Training from Police academy

Dangerous Goods & Safety

: Done Training from Aviation College Dubai

10/01/2015 - 10/05/2018 RawailPindi, Pakistan

CUSTOMER SERVICE REPRESENTATIVE A SOLUTION

- Answer an average of 100 calls per day in a high-volume call center environment.
- Resolve customer complaints and ensure calls are handled in a professional and prompt manner.
- Contributed to the company's highest quarterly customer satisfaction rate of 92%.
- Consistently earned "above average" or "excellent" on-call quality evaluations.
- Train and assist entry-level customer service officers by helping them improve their listening skills, communication and multitasking abilities.

10/06/2018 - 10/12/2018 Dubai, United Arab Emirates

TRAFFIC MARSHAL G4S

*Dedicated Traffic Marshall with an successful track record of 6 months in optimising traffic flow and ensuring safety at Shopping Malls . Proficient in crafting and implementing dynamic traffic management and vehicle routing strategies with demonstrated success in leading major diversions and coordinating with stakeholders.

● EDUCATION AND TRAINING

05/02/2009 - 10/01/2010 Wah Cantt, Pakistan

INTERMEDIATE IN COMPUTER SCIENCE F.G. Science Degree College For Men

Website <https://m.facebook.com/people/F-G-Science-Degree-College-Wah-Cantt/100068882733598/>

● **LANGUAGE SKILLS**

Mother tongue(s): **PANJABI**

Other language(s): **URDU**

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
ENGLISH	B2	B2	B2	B2	B2

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

● **DIGITAL SKILLS**

Microsoft office| Microsoft word | Microsoft excel | Physically fit



G2817830





United Arab Emirates

دولة الامارات العربية المتحدة

Driving License

رخصة قيادة



License No.

4251454

رقم الرخصة

شاهد اقبال محبوب اختر

Name Shahid Iqbal Mahboob Akhter

Nationality Pakistan

الجنسية باكستان

Date of Birth

03-08-1991

تاريخ الميلاد

Issue Date

25-03-2022

تاريخ الاصدار

Expiry Date

25-03-2029

تاريخ الانتهاء

Place of Issue

Dubai

جهة الاصدار



سلطة الترخيص

STM121-3021

Licensing Authority

Traffic Code No.

15157495

الرمز المروري

Permitted Vehicles

أنواع المركبات المصرح بقيادتها

			مركبة خفيفة Light Vehicle	

- This license should be with you when you are driving and should be presented on demand to an authorized person.
- Give way to ambulance, civil defence, VIP escort and police vehicles.

- يجب حمل الرخصة أثناء القيادة وإبرازها عند الطلب للجهات المختصة.
- يجب إعساح الطريق لسيارات الإسعاف، الدفاع المدني، الموكب الرسمية والشرطة.



UAE

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SECURITY INDUSTRY
REGULATORY AGENCY
GOVERNMENT OF DUBAI



مؤسسة تنظيم
الصناعة الأمنية
حكومة دبي



الاسم: شاهد اقبال محبوب اختر

Name: SHAHID IQBAL MAHBOOB AKHTER

المهنة: حارس نقل أموال

Profession: Cash In Transit Guard

رخصة أمنية SECURITY LICENSE

License No:

289113

رقم الرخصة:

اسم الشركة: ترانسجارد جروب ش.د.م.م

Company Name: TRANSGUARD GROUP L.L.C

Expiry Date:

26/02/2026

تاريخ الانتهاء:

The holder of this card is not considered
an official of Dubai Government

حامل هذه البطاقة لا يعتبر فرد
من أفراد حكومة دبي

If this card is found,
please contact

الرجاء ممن يعثر على هذه
البطاقة الاتصال بالأرقام

www.sira.gov.ae

600 500 100

[dubaisira](https://twitter.com/dubaisira)

CERTIFICATE

This is to Certify that نثبت بأن

Shahid Iqbal Mahboob Akhter

Has Successfully Completed a Training Course In قد اكمل بنجاح دورة في

أساسيات دعم الحياة (حراس الأمن)
Basic Life Support (Security Guard)

Conducted in: CASS on 27/02/2022



Ahmed Ismaeil Alblooshi
For on behalf of SIRA

CERTIFICATE

تشهد مؤسسة تنظيم الصناعة الأمنية أن
Security Industry Regulatory Agency, Certifies that

Shahid Iqbal Mahboob Akhter

قد اكمل بنجاح دورة في
Has Successfully Completed Training Course In

التدريب على أساسيات السلامة من الحريق

BASIC FIRE SAFETY TRAINING

Conducted in: CASS on 27/02/2022

Ahmed Ismaeil Alblooshi
For on behalf of SIRA



المركز الدولي للأمن والسلامة
INTL. CENTRE FOR SECURITY & SAFETY



أكاديمية شرطة دبي
DUBAI POLICE ACADEMY

Serial No: SG152281

Certificate

SECURITY

International Centre for Security
& Safety Certifies that

يشهد المركز الدولي للأمن
و السلامة أن

Shahid Iqbal Mahboob Akhter

Has Attended

قد حضر

Training Awareness Course in Dealing with
People of Determination During Crisis
Disasters & Emergency

دورة توعية في كيفية التعامل مع
أصحاب الهمم أثناء الأزمات
والكوارث والطوارئ

Date of Issue :

02/11/2023

تاريخ الإصدار :

Date of Expiry :

01/11/2025

تاريخ الإنتهاء :



Major / Mohammed Khamis Al Marri
Director International Centre
For Security & Safety



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مركز تدريب الكوادر الأمنية
SECURITY CADRE TRAINING CENTRE

Certificate of Training

SIRA-SG-01-1-1

Is awarded to

Shahid Iqbal Mahboob Akhter

for successfully completing the Security Guard Training Course

at the Security Cadre Training Centre – Dubai

Conducted on: 28th February 2019

03081991/9950-99/847253/M/AVM4761 /SG3612



Ahmed Ismaeil Alblooshi
Centre Director





Certificate of Training

awarded to:

Shahid Iqbal Mahboob Akhter

for successful completion of
Cash and Valuables in Transit training course (CVIT)
for the period of 19-21 March 2019

Zack Zainal
Divisional Vice President
Emirates Group Security



CN: CASS/CVIT/TG/B140/210219/02314

