Shahid Iqbal

Date of birth: 03/08/1991 | **Nationality:** Pakistani | **Gender:** Male

Phone number: (+971) 553572092 (+971) 552157970 (Mobile)

Email address: Shahid.transguard121@gmail.com

Address: CB62 Gulshan colony, 47010, Wah cantt, Pakistan (Home)



WORK EXPERIENCE

20/01/2019 To 15/08/2024 in Dubai, United Arab Emirates

DRIVER LICENSE NO.3 MANUAL TRANSGUARD GROUP OF LLC

*Dedicated and dependable Car Driver with excellent record of customer satisfaction. Stickler for punctuality and safety. Established history of completing driving jobs through various kinds of territory at various lengths.

- Thorough knowledge of automobile and equipment safety
- · Ability to work long shifts up to sixteen hours
- · High flexibility in scheduling, including nights, weekends, and holidays

Cash Custodian

Cash service: Pursuing cash service in Transguard Group Ilc Dubai from February 2020 onwards.

- . Provide services to ATM's, adding cash making sure that ATM's are always working.
 - . Replenished and balanced cash dispensers weekly or as necessary for efficient customer transactions
 - . Demonstrated that customers come first by serving them with a sense of urgency.
 - . Worked as a team member to provide the highest level of service to customers .
 - . Ability to Clear all fault in the ATM as much as possible In Dispenser or GBNA and card reader .
 - . Ability to caught anti skimming device on the ATM if have ATMs any skimmings .

SIRA : License holder by Dubai Police

First Aid. : Basic Training from Emirates Aviation College

Fire Fighting: Basic Training from Police academy

Dangerous Goods & Safety

: Done Training from Aviation College Dubai

10/01/2015 - 10/05/2018 RawailPindi, Pakistan

CUSTOMER SERVICE REPRESENTATIVE A SOLUTION

- · Answer an average of 100 calls per day in a high-volume call center environment.
- · Resolve customer complaints and ensure calls are handled in a professional and prompt manner.
- Contributed to the company's highest quarterly customer satisfaction rate of 92%.
- · Consistently earned "above average" or "excellent" on-call quality evaluations.
- Train and assist entry-level customer service officers by helping them improve their listening skills, communication and multitasking abilities.

10/06/2018 - 10/12/2018 Dubai, United Arab Emirates

TRAFFIC MARSHAL G4S

*Dedicated Traffic Marshall with an successful track record of 6 months in optimising traffic flow and ensuring safety at Shopping Malls . Proficient in crafting and implementing dynamic traffic management and vehicle routing strategies with demonstrated success in leadingmajor diversions and coordinating with stakeholders.

EDUCATION AND TRAINING

05/02/2009 - 10/01/2010 Wah Cantt, Pakistan

INTERMEDIATE IN COMPUTER SCIENCE F.G. Science Degree College For Men

Website https://m.facebook.com/people/F-G-Science-Degree-College-Wah-Cantt/100068882733598/

LANGUAGE SKILLS

Mother tongue(s): **PANJABI**

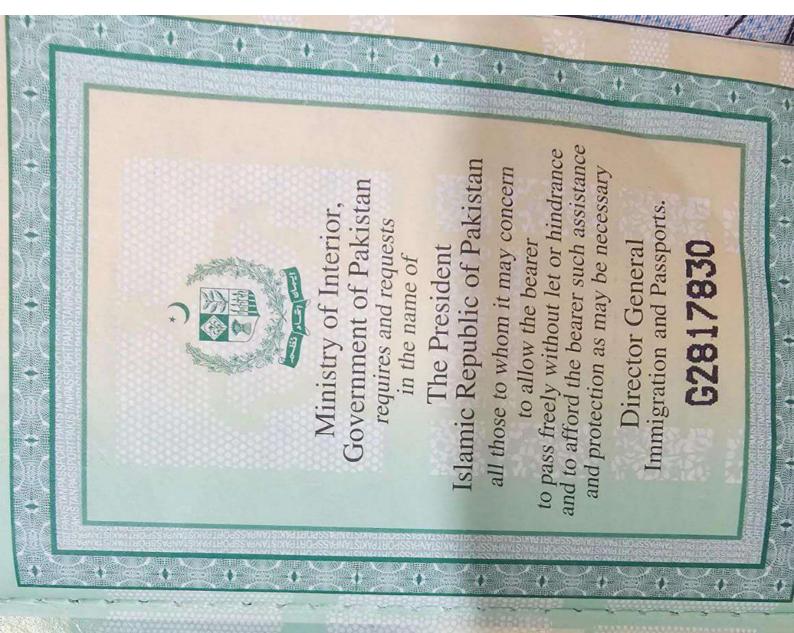
Other language(s): **URDU**

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
ENGLISH	B2	B2	B2	B2	В2

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

DIGITAL SKILLS

Microsoft office | Microsoft word | Microsoft excel | Physically fit



ISLAMIC REPUBLIC OF

PASSPORT



Type Country Code PAK

Surrierine IQBAL SHAHID

PAKISTANI

Date of Birth
03 AUG 1991

Place of Birth RAWALPINDI, PAK

AKHTER, MAHBOOB

15 AUG 2021

ete of Expry 14 AUG 2031

1338302

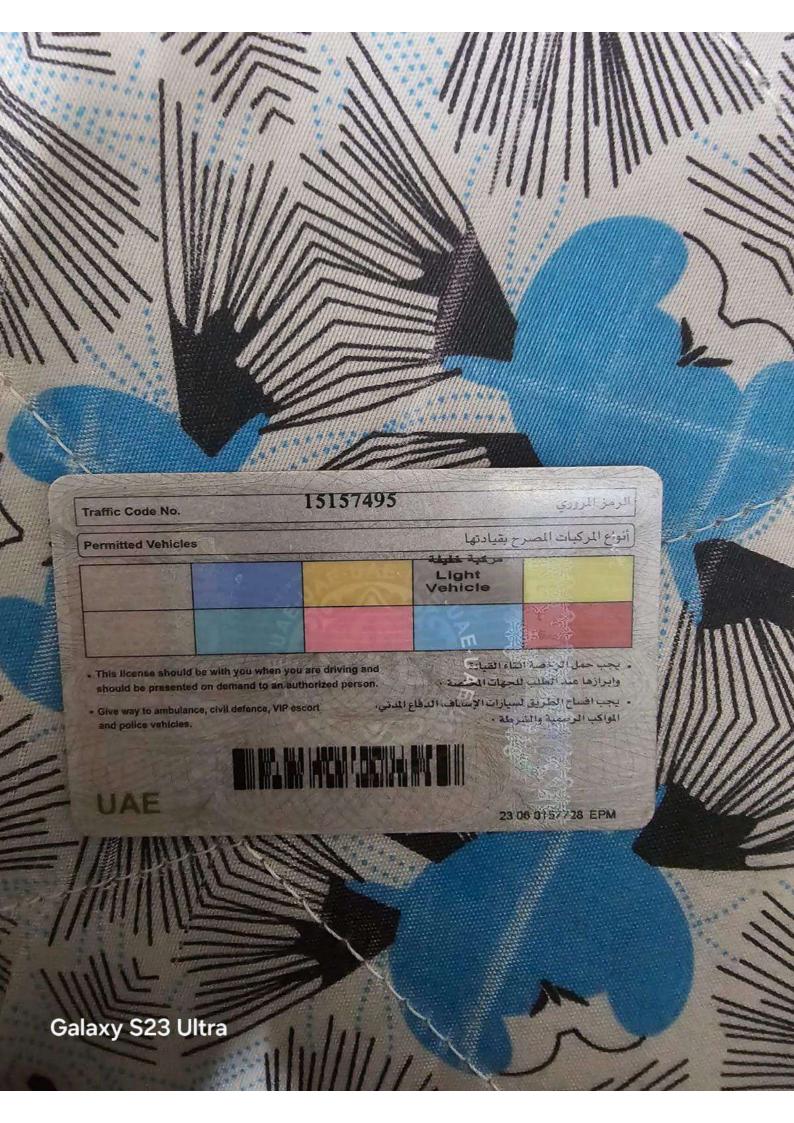
37406-2887830-5

PAKISTAN



P<PAKIQBAL<<SHAHID<<<<<<< TC13383021PAK9108035M31081473740628878305<36













CERTIFICATE

This is to Certify that

نـــننـــم ـــــــد بأن

Shahid Iqbal Mahboob Akhter

قد أكمك بنجاح حورة في Has Successfully Completed a Training Course In

أساسيات دعم الحياة (حراس الأمن) Basic Life Support (Security Guard)

Conducted in: CASS on 27/02/2022

Ahmed Ismaeil Alblooshi For on behalf of SIRA

Valid for 2 Years from Date Shown

Serial No: 096005\03081991

SIRA-FA-08-1-1

STANZONS TITLE NO.









CERTIFICATE

تشهد مؤسسة تنظيم الصناعة الأمنية أن Security Industry Regulatory Agency, Certifies that

Shahid Iqbal Mahboob Akhter

قد أكمل بنجاح دورة في Has Successfully Completed Training Course In

التدريب على أساسيات السلامة من الحريق

BASIC FIRE SAFETY TRAINING

Conducted in: CASS on 27/02/2022

Ahmed Ismaeil Alblooshi For on behalf of SIRA

Valid for 2 Years from Date Shown

Serial No: 065703\03081991

SIRA-FF-09-1-1







Serial No: SG152281

Certificate

International Centre for Security & Safety Certifies that يشـعـد الـمـركــز الـدولــي للأمــن و الــســــلامـــة أن

Shahid Iqbal Mahboob Akhter

Has Attended

قـد حضـــر

Training Awareness Course in Dealing with People of Determination During Crisis Disasters & Emergency دورة توعــويــة فـــي كيفيـــة التعــامــل مـــــــــة أصــحاب الـهــمــــم أثـــنـــاء الأزمـــات والـكــــوارث والـطــوارىء

Date of Issue :

02/11/2023

تاريخ الإصدار :

Date of Expiry:

01/11/2025

تاريخ الإنتهاء :

And Romes

















مركنز تندريب الكنوادر الأمننينة SECURITY CADRE TRAINING CENTRE

Certificate of Training

SIRA-SG-01-1-1

Is awarded to

Shahid Iqbal Mahboob Akhter

for successfully completing the Security Guard Training Course

at the Security Cadre Training Centre – Dubai Conducted on: 28th February 2019

03081991/9950-99/847253/M/AVM4761 /SG3612

Ahmed Ismaeil Alblooshi Centre Director







Certificate of Training

awarded to:

Shahid Iqbal Mahboob Akhter

for successful completion of

Cash and Valuables in Transit training course (CVIT)

for the period of 19-21 March 2019

Zack Zainal Divisional Vice President Emirates Group Security

















