



## CONTACT

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Pandikattu House, Kunnukara P.O,  
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## EDUCATION

- SSLC 2001  
St. Joseph High School,  
Angamali, Kerala.
- PLUS, TWO 2001-2003  
Carmel College,  
Angamali, Kerala.
- GTAW & SMAW 2004  
Power Institute,  
Athani Kerala.

## AREAS OF EXPERTAISE

Product knowledge  
Team Leadership  
Customer Service Excellence  
Sales Management  
Inventory Management  
Operational Efficiency  
Training and Development  
Visual Merchandising  
Market Awareness

## LAUNGAGE

Malayalam (Native)  
English (Conversational)  
Tamil (Conversational)  
Hindi (Conversational)

# SHAJAN DAVEES

"Dedicated retail professional with over Ten years of experience in team leadership and customer service, seeking to leverage expertise in operational efficiency and sales growth as a Retail Supervisor to enhance store performance and customer satisfaction."

## KEY SKILLS

Leadership and team management

Customer service excellence

Visual Merchandising

Sales strategy development

Problem-solving abilities

Inventory management

## WORK EXPERIENCE

### STORE KEEPER

Spinneys Catering Company LLC-Abu Dhabi.

(June 2007 – Aug 2009)

"Receiving, inspecting, identifying, storing, and preserving incoming items; maintaining accurate stock records; and issuing items to users or customers."

### SALES MAN

Carrefour Hypermarket in Dubai. (Nov2011– April 2015)

"Assisting customers, restocking shelves, maintaining inventory levels, processing transactions, providing product information, and ensuring a clean and organized sales floor. "

### MERCHANDISER

Carrefour Hypermarket Dubai. (April 2015 – July 2021)

"Plan, implement and manage merchandising strategies. Analyze and track sales figures. Monitor stock movement and consider markdowns, promotions, price changes, clear outs etc. Build and maintain relationships with customers. Stay up to date with the latest technology and industry's best practices."

### SALES SUPERVISOR

FOCUZ MUNNAR SPICES ATHANI (JAN-2022 TO PRESENT)

"Lead, motivate, and manage the sales team to enhance performance and achieve sales objectives. - Identify and pursue new business opportunities to expand the company's market presence and customer base. - Build and maintain strong relationships with key clients, distributors, and partners."