



Shamnad Mohamed Najeeb

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📍 Dubai, UAE

📅 11 May 1991

PROFESSIONAL EXPERIENCE

Sales Associate (Hot Food / Chilled / Dairy), *Lulu Hypermarket*

Dec 2020 – Jan 2023 | Dubai, UAE

- Prepare a variety of food items such as hamburgers, salads, sandwiches, shawarma etc.
- Prepare beverages like tea, coffee, fresh juices as per the customer request.
- Take orders quickly and cheerfully, ensuring that order is produced speedily.
- Handled chilled and dairy section.
- Handling stocks, display and storage of perishable items.
- Clean, unwrap, slice, and trim raw food using manual and electric appliances.
- Provide friendly, courteous, polite, and helpful service to guests.
- Adhere to constant sanitation and safety standards.
- Handle cash and process transactions.
- Resolve complaints and answer all questions of guests.
- Managed complaints and concerns of patrons in order to provide them with exemplary service.
- Operated POS Software.

Chef / Sales Assistant, *Rhapis Trading Co. Ltd.*

Apr 2016 – May 2018 | Jeddah, KSA

- Preparation and Sales of bakery items such as Pizza, Burgers, Sandwiches etc.
- Prepared and served a wide range of tea and coffee beverages, including lattes, cappuccinos, and espresso shots.
- Operated espresso machines and coffee grinders to ensure the highest quality coffee.

Technician/Sales Associate, *Peoples Tyre Retreading, Kadakkal*

Mar 2012 – Feb 2016 | Kerala, India

- Maintenance and operation of heavy machinery used for tire dismantling, refilling, retreading etc.
- Sales and collection of tires from various clients and delivering them on time after retreading.

EDUCATION

Diploma in Process Control Instrumentation and Automation,

SIIT, Thalayolaparambu

Jun 2010 – Aug 2011 | Kerala, India

Higher Secondary, *M.M.H.S.S, Nilamel*

Jun 2008 – Apr 2010 | Kerala, India

AWARDS

Competency in Safety and General Awareness in Chemical Industry, *NCVT*

SKILLS

- Customer Service
- POS Management
- Sales and Marketing
- Instrumentation
- Industrial Automation
- MS Office

LANGUAGES

- English
- Hindi
- Malayalam
- Arabic

DETAILS

- Passport Number: V9169140
- Issue Date: 03/10/2022
- Expiry Date: 02/10/2032
- Place of Issue: Dubai