



# Shamnad Mohamed Najeeb

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📍 Dubai, UAE

📅 11 May 1991

## 📁 PROFESSIONAL EXPERIENCE

### **Sales Associate, Lulu Hypermarket**

Dec 2020 – Jan 2023 | Dubai, UAE

- Prepare a variety of food items such as hamburgers, salads, sandwiches, shawarma etc.
- Take orders quickly and cheerfully, ensuring that order is produced speedily.
- Portion and cover food, and place it on plates to serve customers.
- Clean, unwrap, slice, and trim raw food using manual and electric appliances.
- Provide friendly, courteous, polite, and helpful service to guests.
- Adhere to constant sanitation and safety standards.
- Handle cash and process transactions.
- Resolve complaints and answer all questions of guests.
- Managed complaints and concerns of patrons in order to provide them with exemplary service.
- Operated POS Software.

### **Chef/Sales Assistant, Rhapis Trading Co. Ltd.**

Apr 2016 – May 2018 | Jeddah, KSA

- Preparation and Sales of bakery items such as Pizza, Burgers, Sandwiches etc.

### **Technician/Sales Associate, Peoples Tyre Retreading, Kadakkal**

Mar 2012 – Feb 2016 | Kerala, India

- Maintenance and operation of heavy machinery used for tire dismantling, refilling, retreading etc.
- Sales and collection of tires from various clients and delivering them on time after retreading.

## 🎓 EDUCATION

### **Diploma in Process Control Instrumentation and Automation,**

SIIT, Thalayolaparambu

Jun 2010 – Aug 2011 | Kerala, India

### **Higher Secondary, M.M.H.S.S, Nilamel**

Jun 2008 – Apr 2010 | Kerala, India

## 🏆 AWARDS

**Competency in Safety and General Awareness in Chemical Industry, NCVT**

## 🧠 SKILLS

- Customer Service
- POS Managment
- Sales and Marketing
- Instrumentation
- Industrial Automation
- MS Office

## 🌐 LANGUAGES

- English
- Hindi
- Malayalam
- Arabic

## 📄 DETAILS

- Passport Number: V9169140
- Issue Date: 03/10/2022
- Expiry Date: 02/10/2032
- Place of Issue: Dubai