

Elsbahy Ali Ebrahim

Sales & Customer Service

I am seeking to be part of the great team in your organization, I am confident that my combination of sales knowledge and computer skills enables me to make an immediate and valuable contribution to your organization.
experience by working in areas such as teller or customer service agent.



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Sharjah, UAE

Experiences



Sales & Customer Service at B.TECH for home and electronic appliances (Nov 2021 to July 2023)

B.TECH

- Greeting customers with a friendly smile.
- Serves customer by selling products and meeting customer need
- Resolving issues and troubleshooting technical problems.
- Delivering information about a company's offerings.
- Providing proactive customer outreach.
- Handling customer complaints.
- Collecting and analyzing customer feedback.

Education



- BSC Science AL-AZHAR university | 2020
Biology Department , with grade over years : very good degree Mansoura University. Egypt.
- Diploma in General Education - AL-AZHAR university , with grade over years very good degree |2022

Courses

- Icdl course at information technology center 2019
- Entrepreneurship work shop with American center of embassy of U.S 2018
- English conversation course 2018
- Public speaking and communication skills 2019

Skills



- Technical Skills
MS Office Drop box
Office 365 One Drive
Excellent knowledge of generally accepted accounting principles (GAAP)
- Language Skills
Arabic: native language.
English: Good command of both written and spoken
- Core Competencies
Planning and organizing Judgment Decision-making Attention to detail
Communication skills Problem analysis and resolution Team player