Muhammad Sheroz

Hor Al Anz, Dubai- United Arab Emirates

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OBJECTIVE:

With to build a career in well repute company in a challenging field to contribute in the growth & development of the organization and feel pleasure to have an opportunity where my abilities might be professional utilized.

PERSONAL INFORMATION:

Father Name : Muhammad Ali

• Date of Birth : 29th May 2000

Marital Status : Single

Religion : Islam

Nationality : Pakistani

● CNIC# : 42301-3470639-9

ACADEMIC QUALIFICATION:

• High School from Karachi Board.

WORKING EXPERIENCE:

- Customer Service Representative in Fashion Arena. (3 Months)
- Data Entry Operator in Dropship Logistics (Part Time) (2019-2021)

RESPONSIBILITIES:

1. Enter all consignee details of new shipments in excel file to make the bookings on vendor portal for forwarding to 3rd party courier.

KFC Team Member. (2020-2021) RESPONSIBILITIES:

- 1. Maintain Inventory of all products on daily basis
- **2.** Receiving Goods.

• First-Mile Supervisor in Swyft Logistics. (Dec 2021 – Oct 2022) RESPONSIBILITIES:

- 1. Assign Employees To Specific Duties.
- 2. Organize Transportation Activities, Including Storage Of Goods, Managing Information Accrued From Point Of Origin To Delivery
- 3. Coordinate And Track Movement Of Goods Through Logistic Pathways.
- 4. Responsible For Overseeing The Entire Supply Chain For A Company
- **5.** Developing And Maintaining Relationships With Vendors To Ensure They Deliver High Quality Products At Competitive Prices

Seller Support Executive in Leopards Courier Service. (3 Months Contract)

RESPONSIBILITIES:

- 1. Look after all the complaints tickets of assigned zone.
- **2.** Resolving the tickets by coordination with the destinations Supervisor and Mangers as per company SOPs.
- 3. Weekly reporting to the manager on the critical complaints of the shipments.
- Housekeeping in Emrill Services LLC. (Nov 2023 Present)

STRENGTH:

- Hardworking, Dedicated and Punctual.
- Strong grip on Computer
- Microsoft Office (Excel Formulas)
- Microsoft Outlook
- Mailing
- Quick Learner

REFERENCE:

Will be furnished upon request