

CONTACT ME

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- **Q** UAE, Sharjah, Al Nahda

LANGUAGE

- English
- Arabic (basic)
- Hindi
- Malayalam

SKILLS

- Customer service
- Sales skill
- Communication skills
- Adaptability
- Product knowledge
- · Attention to detail
- · Problem-solving skill
- Positive attitude
- Tech savviness
- · Appearance and grooming

MOHAMMED SHIBILI

Cashier/ Merchandiser Customer service

ABOUT ME

I am a passionate and dedicated sales professional with a genuine love for the retail industry. I thrive on the dynamic nature of retail, the daily interactions with customers, and the challenge of meeting and exceeding sales goals. My customer-centric approach is rooted in the belief that exceptional service and building lasting relationships are key to success in this field.

Sales representative, Cashier

Abraj hypermarket, Sharjha, UAE

2020 - 2023 DEC - AUG

- Provided excellent customer service, assisting customers with inquiries, product selection, and purchases.
- Operated cash registers, processed payments accurately, and handled returns and exchanges.
- Maintained a neat and organized sales area, restocked merchandise, and ensured store cleanliness.
- Collaborated with team members to achieve sales targets and resolve customer issues.

Sales representative, Supervisor Address, Kerala, India

2017 - 2020 JUN - FEB

- Led and motivated a team of sales representatives to achieve sales goals and deliver outstanding customer service.
- Trained new team members on store procedures, product knowledge, and customer service standards
- Ensured visual merchandising standards were met, creating an attractive and organized sales environment.

Studied

Higher secondary

Commerce 2017 - 2019