

# SHYAMTHILAK

Cashier | Customer Service | Transaction Management | billing executive

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Uae, Dubai



## STRENGTHS



### Customer Service

Skilled in providing exceptional customer service, ensuring customer satisfaction.



### Transaction Management

Efficient in handling cash transactions, ensuring accuracy and integrity.



### Product Knowledge

Well-versed with store products, assisting customers in making informed decisions.



### Billing expert

Expert in handle billing software,

## SUMMARY

With over 7 years of experience as a Cashier, I excel in providing exceptional customer service, handling transactions efficiently, and assisting customers with product queries. I've been recognized for my dedication to ensuring customer satisfaction and my ability to handle cash transactions with accuracy. My passion for customer satisfaction and continuous learning drives my commitment to the retail industry.

## EXPERIENCE

### Cashier& billing executive

Kallada regency

2017 - 2019 Irinjalakuda, Kerala, India

Handled cash transactions, provided customer service, and maintained the cash register.

- Processed an average of 250 transactions daily with a 99.9% accuracy rate.
- Assisted customers with product queries, ensuring a positive shopping experience.
- Managed cash drawer, ensuring accurate cash handling and daily reconciliations.
- Collaborated with the team to maintain store cleanliness and product displays.

### Cashier

DMart - Avenue Supermarts

2019 - 2021 Bangalore, india

Supported senior cashiers in handling transactions and customer service.

- Assisted in processing transactions, ensuring quick and efficient service.
- Helped customers with product information and store promotions.
- Participated in training sessions to enhance product knowledge and customer service skills.
- Handled returns and exchanges, ensuring customer satisfaction.

### Cashier

Max Fashion India

2021 - 2023 Thrissur, Kerala, india

Supported senior cashiers in handling transactions and customer service.

- Handle cash and electronic transaction accurately and efficiently
- Handle coustomer complaints and provide resolutions in timely manner
- Which of your achievements match the job you're applying to?

## EDUCATION

### Higher secondary school

Vpnsndphss kazhimbram school

2011 - 2013 Thrissur, Kerala, india

### b.com (course complete)

Calicut University

2013 - 2016 Kerala, India

### Dca

Irs computers,

2016 - 2017 Thrissur

## LANGUAGES

**Malayalam**

Native



**English**

Advanced



**Hindi**

Intermediate



**Tamil**

Proficient

