# Sima

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**Address** : Dubai - U.A.E. Date of Birth : 25 Aug 1996

# **Profile Summary**

Looking to be acquainted with a good and well-establish organization that provides me with a challenging and environment than enabling me to improve my skills chosen field and contribute substantially to the growth organization as a team player. I keep flexibility to wore in any aspect of my career

## **Gulf Experience**

**Company Name** : Local Family Designation : Care Giver **Duration** : 2 Year's Location : Cyprus

# **Responsibilities**

- Assist clients with personal care activities including grooming, bathing, and medication management.
- Engage clients in meaningful interactions to promote emotional well-being and companionship.
- Perform light housekeeping tasks and assist with meal preparation.
- Monitor clients' health status and communicate any changes to relevant parties.
- Maintain accurate records of care activities and effectively communicate with supervisors and family members.

**Company Name** : Nesto Hypermarket

Designation : Cashier Duration : 2 Year's Location : Dubai

#### **Responsibilities**

- Process customer transactions efficiently and accurately using cash registers or POS systems.
- ♦ Handle cash, credit, and debit card transactions, ensuring proper reconciliation of funds at the end of shifts.
- Provide excellent customer service by greeting customers, addressing inquiries, and resolving complaints.
- ♦ Maintain cleanliness and organization of the cashier area, including restocking merchandise and maintaining displays.
- ♦ Follow company policies and procedures regarding cash handling, refunds, and exchanges to ensure compliance and security.

**Company Name** : Emirates Star Hotel Apartments

: Dubai

: Receptionist Designation Duration : 2 Year's Location

#### Responsibilities

- Welcome and greet visitors in a professional and friendly manner.
- Answer phone calls, take messages, and route calls to appropriate staff members.
- Schedule appointments and maintain calendars for meetings and events.
- Handle incoming and outgoing mail and packages.
- Maintain cleanliness and organization of the reception area.

Company Name : Kooik Mart

Designation : Cash Supervisor

Duration : 1 Yea Location : Dubai

#### Responsibilities

- Oversee cashiers and cash handling procedures to ensure accuracy and compliance with company policies.
- Train and supervise cashier staff, providing guidance and support as needed.
- Monitor cash flow and reconcile cash registers at the beginning and end of each shift.
- Handle customer inquiries, complaints, and escalations regarding cash transactions.
- Assist with scheduling, performance evaluations, and other personnel-related tasks as needed.

Company Name : viva supermarket

Designation : Cashier
Duration : 2 Year's
Location : Abu Dhabi

#### Responsibilities

- Maintain clean and tidy checkout areas; Track transactions on balance sheets and report any discrepancies; Baq, box or gift-wrap packages; Handle merchandise.
- Maintained clean and organized checkout areas, ensuring a pleasant shopping experience for customers. Managed customer complaints and resolved issues.
- ♦ This key duty involves scanning items, entering item prices into the register, and processing cash, cheques, and debit and credit cards .
- ♦ Handle cash transactions with customers using cash registers; Scan goods and collect **payments**; Issue receipts, refunds, change or tickets; Redeem stamps.
- Ability to work in a fast-paced environment and multi-task efficiently. Knowledge of store products and location. Accuracy and attention to detail, particularly in handling cash and processing transactions.

# **My Keys for Success**

- Proficient in Microsoft Office Suite, including Word, Excel, PowerPoint, and Outlook.
- Fast and accurate typing skills.
- Ability to troubleshoot and resolve basic computer issues.
- Knowledge of computer maintenance tasks.
- Proficiency in file management on computers and cloud storage platforms.
- Skill in conducting effective online research.

### **Education Background**

SLC : wisdom Boarding Higher Secondary School
 +2 : Horizon Boarding Higher Secondary School

### **Personal Information**

Nationality : Nepal Marital Status : Single

Language : English, Hindi, Nepalese

Passport : 10760419
Date of Expiry : 22nd Feb 2028
Visa status : Cancelled Visa