

CHARLOTTE ELIZABETH BOWERS

Profile

I demonstrate strong verbal communication and have good leadership and teamwork skills which I carried from when I carried out BTEC sport which is an option I took at secondary school. Also when I was in secondary school I volunteered in school productions and rehearsals. This gave me a chance to develop my self confidence. I am a motivated and hard working. I have worked in customer service for 5+ years at Sainsburys in England.



Work Experience

2017

-

2018

Lion Quays Hotel UK, Oswestry

Housekeeper

When I was 17 I worked at the Lion Quays Hotel on the outskirts of Oswestry. I was employed here for the 3rd September 2017. I worked here as a housekeeping assistant. Working here I earned a sense of time management as we had a number of rooms to do in a set time. I stayed at this job for approximately 6 months.

2018

-

2023

Sainsbury's UK, Oswestry

Customer Service Assistant

In July I started working for Sainsbury's in Oswestry. I started off working on the fresh food counters. During this I worked on Pizza, Deli, Meat+Fish and lastly Bakery. I then got checkout trained to be able to gather more skills and work more closely with the public. When I worked on checkouts I also got trained on the kiosk, self-checkout and customer service desk. After I went on to learning how to supervise the department. While supervising I learnt how to work under pressure and also lots of new skills, for example counting the money in the tills and putting money in the self-checkout. When the store was quiet I would then help put stock out or help with plinth change.

2024

-

2025

Sainsbury's UK, Oswestry

Trading Assistant

I started back at Sainsbury's as a new position of trading assistant. This job includes putting stock out in a shop, rotating dates, sorting delivery's and code checking. I took this position after coming back from maternity leave.

Education activities

2011

-

2016

YoungLeader Program, The Corbet School UK

While in secondary school I took part in a programme called Young Leaders. Young Leaders was a scheme where a small group of my year were selected to be in charge of setting up activities for primary schools to take part in such as sports days. Before carrying out the activities we had to perform a risk assessment to make sure we were following all the Health and Safety guidelines. This experience helped me build leadership skills and most importantly gain more confidence.

2011

-


2016

Work Experience


The Corbet School UK

For work experience I went on placement. I worked in child-minding for the full two weeks. During this I did; planning of activities, feeding the children, going on days out and helping a new boy settle in and much more. I highly enjoyed work experience.



 + 971 581779984

 Bowerssscharll2000@gmail.com

 Al fihaa building, Al
taawun Sharjah

British Citizen

Date of birth-
12/06/2000

Education

English literature and language

The Corbet School UK 2011-2016

Btec sports

The Corbet School UK 2011-2016

Expertise

Customer service

Money Handling

Code Check

Supervisor

Language

English

Basic Arabic

References

- The Corbet School- Rachel Stokes
- Sainsbury's- Ian Massey/ Cheryl Goodwin

Beauty Course

NSC College UK, Oswestry

2017

-

2020

I went to NSC located in Oswestry. I took a level two beauty course which I passed and gained a lot of experience from. We got the public in to perform beauty treatments on them. I did college work placement at Magna Exteriors in Liverpool. This was to gather an understanding of working in a automotive manufacturing business as it's multi-functional. I took part in office work and got the opportunity to do more hands-on activities. This business was a chance for me to see the reality of being at work and how enviroments differ.

Skills

- Adaptability
- Time Management
- Patience
- Organisation
- Communication
- Team work
- Independent work
- Problem solving