



KABUNGA RONALD

Supermarket Worker

Dynamic seller focused on delivering highest standards customer service. Thinks critically with can-do attitude for successful retail operations.

Contact

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Address

Dubai, Alquos Industrial Area 2

Education

2013 - 2014

Uganda Advanced Certificate of Education

City High School

2009 - 2012

Uganda Ordinary level of Education

Luzira Senior Secondary school

Expertise

- Customer service
- Attention to detail
- Sales
- Teamwork
- Communication
- Multitasking

Language

English

Experience

2020 - 2022

Portbell Supermarket | Kampala, Uganda

Customer Service Assistant

- Engaged customers in pleasant conversation for personalised service.
- Faced up and organised shelves in between serving customers.
- Verified customer's age for restricted items by checking their ID.
- Making sure that the customer's experience is a positive one.
- Going round the aisles taking note of which stock needs replacing.
- Removing goods from the shelves which are past their sell-by date.
- Cleaning the shelves and keeping stock neat and tidy.

2017 - 2019

Game Supermarket | Kampala, Uganda

Supermarket Shop Worker

- Faced up shelves and displays, checked dates and executed visual merchandising plans.
- Maximised sales and prevented waste by discounting items due to go out of date in line with company procedures.
- Developed relationships with regular customers, proactively anticipating their needs and personalise shopping experience.
- Cleaning the shelves and keeping stock neat and tidy.
- Going round the aisles taking note of which stock needs replacing.
- Removing goods from the shelves which are past their sell-by date.

2015 - 2017

Game Supermarket | Kampala, Uganda

Stocker / Shelf Boy

- Maintains a clean, neat, and member-ready area.
- Promptly unloads trucks and deliveries.
- Sorts and stocks products on shelves and in the backroom.
- Assists fellow associates as needed throughout the store.
- Maintains an accurate log sheet of daily moves, scanning inventory, and counting accurately.
- Removing goods from the shelves which are past their sell-by date.
- Cleaning the shelves and keeping stock neat and tidy.